

Nursing Facility Claim Submission Update

Dear Providers,

Effective May 15, 2022, all claims utilizing bill type 21x for Nursing Facility services must report all room and board days on value code 80. Value code 80 days must match the number of days billed on the claim or the claim will be rejected. Ensuring that covered days and claimed days match will ensure timely claim processing.

If you have any questions or concerns, please reach out to your dedicated provider representative, or contact Provider Services at 1-866-600-2139.

Sincerely,

Aetna Better Health Premier Plan MMAI

Provider Services