

## Personalized and continuous care for Mom

Doulas are trained, non-medical professionals who provide continuous physical, emotional, and informational support to women before, during and after childbirth. Their goals are to foster communication about childbirth, promote self care for Mom and provide guidance on caring for baby. Doulas provide the opportunity for a better birthing experience while improving outcomes.

## **Join Our Network**

Aetna Better Health® of New Jersey supports Doula Services. To refer, you must be part of our network.

- · Apply and receive your Medicaid FFS Provider ID#.
- Contact Joseph Manger, Chief Operating Officer
  MangerJ@Aetna.com or 609-610-5744.
- Provide your Medicaid Provider ID# and the State of NJ credentialing. The Aetna Credentialing Committee will review the completed application.
- Connect with your Aetna Provider Contracting representative who expedite the contracting process.
- Schedule online provider orientation:
  - Claim submission
  - Billing codes
  - EFT
  - Ongoing support.

Prior authorizations are not required to engage Doula Services.

## **Refer Doula Services**

Members can utilize Doula Services at no charge.

- Promote Doula Service benefits to our members.
- Communicate with Care Managers for high risk pregnancies. Doulas and Care Managers will partner for member care.
- Share data about member's medical history to provide the best care.

