



Network Adequacy Standards--Time and Distance

California Time and Distance Standards		
Provider Type	Time and Distance	Timely Access for Non-Urgent Appointments
Primary Care (adult and pediatric)	10 miles or 30 minutes from the beneficiary's residence	Within 10 business days to appointment from request
Specialty Care (adult and pediatric)	<p>Based on county population size as follows:</p> <p><i>Rural Counties:</i> 60 miles or 90 minutes from the beneficiary's residence</p> <p><i>Small Counties:</i> 45 miles or 75 minutes from the beneficiary's residence</p> <p><i>Medium Counties:</i> 30 miles or 60 minutes from the beneficiary's residence</p> <p><i>Large Counties:</i> 15 miles or 30 minutes from the beneficiary's residence</p>	Within 15 business days to appointment from request
Obstetrics/ Gynecology (OB/GYN)	<p>Primary Care or Specialty Care standards as determined by beneficiary access to OB/GYN provider as primary care or specialist services</p> <p><i>Primary Care:</i> 10 miles or 30 minutes from the beneficiary's residence</p> <p>Specialty Care is based on county population size as follows:</p> <p><i>Rural Counties:</i> 60 miles or 90 minutes from the beneficiary's residence</p> <p><i>Small Counties:</i> 45 miles or 75 minutes from the beneficiary's residence</p> <p><i>Medium Counties:</i> 30 miles or 60 minutes from the beneficiary's residence</p> <p><i>Large Counties:</i> 15 miles or 30 minutes from the beneficiary's residence</p>	<p>Primary Care or Specialty Care standards as determined by beneficiary access to OB/GYN provider as primary care or specialist services</p> <p><i>Primary Care:</i> Within 10 business days to appointment from request</p> <p><i>Specialty Care:</i> Within 15 business days to appointment from request</p>

California Time and Distance Standards		
Provider Type	Time and Distance	Timely Access for Non-Urgent Appointments
Hospitals	15 miles or 30 minutes from beneficiary's residence	
Mental health (non-psychiatry) <i>Outpatient Services</i>	Based on county population size as follows: <i>Rural Counties:</i> 60 miles or 90 minutes from the beneficiary's residence <i>Small Counties:</i> 45 miles or 75 minutes from the beneficiary's residence <i>Medium Counties:</i> 30 miles or 60 minutes from the beneficiary's residence <i>Large Counties:</i> 15 miles or 30 minutes from the beneficiary's residence	Within 10 business days to appointment from request
Pharmacy	10 miles or 30 minutes from beneficiary's residence	Request for prior authorization made via telecommunication: the greater of 24-hours or one business day response Dispensing of at least a 72-hour supply of a covered outpatient drug in an emergency situation



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Substance Use Disorder <i>Outpatient Services</i>	Based on county population size as follows: <i>Rural Counties:</i> 60 miles or 90 minutes from the beneficiary's residence <i>Small Counties:</i> 60 miles or 90 minutes from the beneficiary's residence <i>Medium Counties:</i> 30 miles or 60 minutes from the beneficiary's residence <i>Large Counties:</i> 15 miles or 30 minutes from the beneficiary's residence	Within 10 business days to appointment from request
Substance Use Disorder <i>Opioid Treatment Programs</i>	Based on county population size as follows: <i>Rural Counties:</i> 60 miles or 90 minutes from the beneficiary's residence <i>Small Counties:</i> 45 miles or 75 minutes from the beneficiary's residence <i>Medium Counties:</i> 30 miles or 60 minutes from the beneficiary's residence <i>Large Counties:</i> 15 miles or 30 minutes from the beneficiary's residence	Within 3 business days to appointment from request

California Time and Distance Standards		
Provider Type	Time and Distance	Timely Access for Non-Urgent Appointments
Long-term Services and Supports (LTSS) <i>Skilled Nursing Facility (SNF)</i>	None	Based on county population size as follows: <i>Rural Counties:</i> Within 14 business days of request <i>Small Counties:</i> Within 14 business days of request <i>Medium Counties:</i> Within 7 business days of request <i>Large Counties:</i> within 5 business days of request
Long-term Services and Supports (LTSS): <i>Intermediate Care Facility (ICF)</i>	None	Based on county population size as follows: <i>Rural Counties:</i> Within 14 business days of request <i>Small Counties:</i> Within 14 business days of request <i>Medium Counties:</i> Within 7 business days of request <i>Large Counties:</i> Within 5 business days of request
Long-term Services and Supports (LTSS): <i>Community-Based Adult Services (CBAS)</i>	None	Capacity cannot decrease in aggregate statewide below April 2012 level