The following resources offer a variety of language proficiency assessment services that can assist your practice in identifying, preparing, and training bi/multi-lingual staff to support language services offered in your practice.

<table>
<thead>
<tr>
<th>Organization</th>
<th>Website / Contact Information</th>
<th># of Offered Languages</th>
<th>Custom to Medical Specialty</th>
<th>Description &amp; Types of Services</th>
<th>Certification &amp;/or Experience</th>
<th>Cost</th>
</tr>
</thead>
</table>
| Berkeley Language Institute (BLI) | [Website](http://www.berkeleylanguageinstitute.com/index.html) | 8 languages offered: Arabic, Chinese (Mandarin, Cantonese, and Taishanese/Toisan), French, Korean, Russian, Spanish, Tagalog, Vietnamese | Yes | • Professional language assessments for interpreters, translators, & bilingual speakers  
  • Language Proficiency Oral Assessment – ideal for current & pre-employment bilingual employees  
  • Language Proficiency Written Assessment  
  • Medical Staff Oral Assessment  
  • Healthcare Interpreter Assessments | Evaluators are experienced linguists that have:  
• At least five years interpreter & translator experience  
• Have shown an aptitude to be language evaluators.  
• They are generally certified by/with the National Board or CCHI if the language pair is an option, or  
• They are otherwise assessed and trained prior to being given evaluation assignments | Cost will vary depending on language pair and type of assessment $115 - $190/person |
| Culture Advantage | [Website](https://cultureadvantage.org/) | 10 languages offered: Arabic, Chinese Mandarin, Japanese, Farsi, Korean, Portuguese, Russian, Spanish, Tagalog, Vietnamese | Yes | All medical specialties offered in the professional program | Evaluators are healthcare professionals who speak the language pair & have received a Professional Clinical Interpreter Certificate; Evaluators may partner with a CMI/CHI who speaks the language pair | Cost will vary $200 /MISA $250 - $950 for Online Courses |
| ISI Language Solutions | [Website](https://isilanguagesolutions.com/industries/healthcare/) | 22 languages offered: Arabic, Armenian, Bengali, Chinese (Cantonese & Mandarin), Farsi, French, Georgian, Gujarati, Hebrew, Hindi, Hmong, Japanese, Khmer, Korean, Portuguese, Russian, Spanish, Tagalog, Thai, Vietnamese | No | • Interpreter Training Assessment Program (ITAP) – 4 modules implemented individually or as a whole  
  o Language Proficiency Assessment  
  o Building Cultural Competency Workshop  
  o Medical Terminology Workshop  
  o Medical Interpreting Ethics and Protocol Workshop | Professional Linguists  
• Certification or Accreditation from American Translators Association (ATA) or equivalent organization  
• Degree in Translation or foreign equivalent  
• Subject-Matter expertise in the field of Life Sciences  
• Extensive experience in translation and linguistics | Must contact for costs  
Cost example:  
• Flat rate/ test - $80 |
## Language Proficiency Assessment Resources

<table>
<thead>
<tr>
<th>Organization</th>
<th>Website / Contact Information</th>
<th># of Offered Languages</th>
<th>Custom to Medical Specialty</th>
<th>Assessments</th>
<th>Certification &amp;/or Experience</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Language Line Academy (LLA)</strong></td>
<td><a href="https://www.lingualex.com/">https://www.lingualex.com/</a> 1-844-552-8378 Ana Catalina Arguedas Fernández <a href="mailto:lla@lingualex.com">lla@lingualex.com</a></td>
<td>1 language offered: Spanish</td>
<td>Yes Pediatrics Mental Health OB/Gyn Ophthalmology Gastroenterology Oncology Cardiology Pharmacy</td>
<td>Healthcare Bilingual Fluency assessment for clinicians and medical staff Certificate of Competency in Medical Interpreting – test takes 45 minutes to one hour Interpreter Readiness Assessment Interpreter Skills Test</td>
<td>LLA testers have a variety of qualifications, including: M.A., Translation &amp; Interpretation Years of medical interpreting experience External interpreter certification credentials</td>
<td>Cost will vary $145 - $160/ test Volume discounts available</td>
</tr>
<tr>
<td><strong>Language Testing International (LTI)</strong></td>
<td><a href="https://www.languagetesting.com/">https://www.languagetesting.com/</a> 1-800-486-8444 Marketing/ Scheduling Team Diane ext. 123 Dina ext. 127 <a href="mailto:info@languagetesting.com">info@languagetesting.com</a></td>
<td>100+ languages offered, most popular: Arabic, French, German, Italian, Korean, Mandarin, Pashto, Persian Farsi, Portuguese, Russian, Spanish View complete list of languages online</td>
<td>Offers general testing/ proficiency assessments Does not specifically assess proficiency for healthcare interpretation or translation services</td>
<td>Oral Proficiency Interview 15 – 30 minute telephonic interview Oral Proficiency Interview – Computer 20 – 40 minute on-demand, internet or phone-delivered proficiency test Writing Proficiency Test via the web 20 – 80 minutes Listening Proficiency Test 50 – 125 minutes Reading Proficiency Test 50 – 125 minutes</td>
<td>LTI strictly uses Certified ACTFL testers and raters Ensuring quality and validity of tests</td>
<td>Contact for costs Package options available for some languages Cost examples: $100 - $200/ person for phone survey $159 for web based proctoring</td>
</tr>
<tr>
<td><strong>MasterWord</strong></td>
<td><a href="https://www.masterword.com/">https://www.masterword.com/</a> 1-866-716-4999 <a href="mailto:masterword@masterword.com">masterword@masterword.com</a></td>
<td>250+ languages offered for interpreting and translation Contact for languages offered for proficiency assessments</td>
<td>Not specified Offers On Demand training &amp; Webinars for Healthcare, includes: Maternal Fetal Medicine Cardiology Mental Health Oncology Emergency</td>
<td>Language Proficiency Assessment: 60 minutes Contact for languages Health Care Interpreter Assessment (HCIA): 32 min. / 45 min. –oral / written Currently the full assessment is available in Spanish, Arabic, Vietnamese, Chinese Mandarin, and Burmese. Other languages are also assessed by professional evaluators using a modified version of this assessment.</td>
<td>Assessments based on formats of CCHI &amp; NBCMI national certification exams</td>
<td>On Demand Assessments: $105 - $155</td>
</tr>
</tbody>
</table>

Our professional testing and training ensures the qualifications and skills of bilingual and interpreter staff for effective communication and documented proof for compliance with laws and regulations. LTI testers have a variety of qualifications, including: M.A., Translation & Interpretation Years of medical interpreting experience External interpreter certification credentials

In partnership with the American Council on the Teaching of Foreign Languages (ACTFL), we proudly offer our corporate clients valid and reliable reading, writing, speaking, and listening tests.

For professionals working in healthcare organizations, we aid in ensuring compliance with The Joint Commission, CLAS, as well as Section 1557 of the ACA standards with our impactful cultural competency training.