

<p style="text-align: center;">Save this Date</p> <p style="text-align: center;">Healthy San Diego</p> <p style="text-align: center;">Implicit Bias and the Patient/Provider Relationship</p> <p style="text-align: center;">Thursday, August 26th, 2021</p> <p style="text-align: center;">12pm to 1:30 pm</p> <p>There is no cost to register. Register by clicking the Eventbrite link below: https://healthysandiego.eventbrite.com</p> <p style="text-align: center;">Zoom Meeting Link will be sent after your registration is complete¹</p> <p>Presenter: Jeffery Ring, Ph.D., Faculty, Masters in Academic Medicine Program, Keck School of Medicine, University of Southern California</p> <p><u>Learning Objectives</u></p> <ol style="list-style-type: none"> 1. Overview of the nature of implicit bias. 2. Learn how trust and patient/provider relationships are dependent on checking implicit bias. 3. Learn strategies to respond to microaggressions during patient care. <p>Dr Jeffery Ring, Clinical Professor of Family Medicine at Keck School of Medicine, University of Southern California will share his expertise on the nature of implicit bias and resulting microaggressions. Participants will learn how implicit bias can undermine patient confidence, how to check their own implicit bias as well as respond to microaggressions that they experience during patient care.</p> <table border="0" style="width: 100%; text-align: center;"> <tr> <td colspan="2">Agenda</td> </tr> <tr> <td style="width: 30%;">Activity</td> <td></td> </tr> <tr> <td>Speakers</td> <td></td> </tr> <tr> <td>Welcome & Introductions</td> <td>Diana M. Carr, MA</td> </tr> <tr> <td>Implicit Bias and the Patient/Provider Relationship</td> <td>Jeffery Ring, Ph.D.</td> </tr> <tr> <td>Questions and Answers</td> <td>All</td> </tr> <tr> <td>Conclusion/Closing Remarks MPH</td> <td>Valerie Martinez, DrPH(c),</td> </tr> </table> <p>Be well,</p> <p>Aetna Better Health® of California (EFW/24/21/SS)</p>	Agenda		Activity		Speakers		Welcome & Introductions	Diana M. Carr, MA	Implicit Bias and the Patient/Provider Relationship	Jeffery Ring, Ph.D.	Questions and Answers	All	Conclusion/Closing Remarks MPH	Valerie Martinez, DrPH(c),	<p style="text-align: center;">August 18, 2021</p> <div style="background-color: #f0f0f0; padding: 10px;"> <p>A QUICK REMINDER:</p> <p>HAS YOUR OFFICE RELOCATED OR CHANGED A FAX OR PHONE NUMBER LATELY?</p> <p>DO YOU OFFER TELEHEALTH SERVICES?</p> <p>WOULD YOU PREFER TO RECEIVE THESE NOTICES VIA EMAIL RATHER THAN VIA FAX?</p> <p>PLEASE CONTACT THE PROVIDER EXPERIENCE TEAM</p> </div> <p>FOR QUESTIONS CALL THE PROVIDER EXPERIENCE TEAM AT:</p> <p>Toll Free: 855-772-9076 Fax: 844-886-8349 CaliforniaProviderRelationsDepartment@aetna.com</p> <div style="background-color: #f0f0f0; padding: 10px;"> <p>THIS PROVIDER UPDATE HAS BEEN SENT TO:</p> <p>PROVIDER TYPE(S):</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> IPA/Medical Groups <input checked="" type="checkbox"/> Primary Care Providers <input checked="" type="checkbox"/> Specialist Providers <input checked="" type="checkbox"/> Hospitals <input checked="" type="checkbox"/> Ancillary <input checked="" type="checkbox"/> SNF <input checked="" type="checkbox"/> DME <input checked="" type="checkbox"/> Home Health <input checked="" type="checkbox"/> Other <p>LINE OF BUSINESS:</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Aetna Medi-Cal Managed Care <p>COUNTIES:</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Sacramento <input checked="" type="checkbox"/> San Diego </div>
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¹ "Kaiser Permanente approved by the California Board of Registered Nursing, Provider Number CEP 00788 for 1.5 contact hours. There is no penalty for cancellation. If you need to cancel follow the instructions in the confirmation email.