



Provider News and Updates

Dear Providers,

On August 24, 2021, it was announced that the Medi-Cal Dental Program has created a Primary Care [Physician Toolkit](#). This Toolkit makes available new and additional oral health resources for primary care physicians delivering the care or coordination of services to Medi-Cal members. The Toolkit provides physicians with access to:

- A [Medical Dental Education Pad](#) for patient dental care reminders
- Dental training for physicians and medical staff, continuing education credit opportunities, and other important information
- Websites with oral health guidelines

Detailed descriptions of each resource can be found in the [Primary Care Physician Toolkit: Description of Resources](#) link. For a complete list of helpful links and materials, please visit the [Smile, California website](#) or [Medi-Cal Dental website](#).

Please take time to review the resources and share amongst your teams and staff as appropriate.

For any questions or need for clarity please email

CADelegationOversight@AETNA.com

Be well,

Aetna Better Health® of California

(28/21/SS)

September 7, 2021

A QUICK REMINDER:

HAVE YOU REGISTERED FOR AVAILITY?

[Availity Portal Registration](#)

HAS YOUR OFFICE RELOCATED OR CHANGED A FAX OR PHONE NUMBER LATELY?

DO YOU OFFER TELEHEALTH SERVICES?

WOULD YOU PREFER TO RECEIVE THESE NOTICES VIA EMAIL RATHER THAN VIA FAX?

PLEASE CONTACT THE PROVIDER EXPERIENCE TEAM TODAY TO MAKE SURE THAT YOUR ACCOUNT IS UPDATED!

THIS PROVIDER UPDATE HAS BEEN SENT TO:

PROVIDER TYPE(S):

- IPA/Medical Groups
- Primary Care Providers
- Specialist Providers
- Hospitals
- Ancillary
- SNF
- DME
- Home Health
- Other

LINE OF BUSINESS:

- Aetna Medi-Cal Managed Care

COUNTIES:

- Sacramento
- San Diego

FOR QUESTIONS CALL THE PROVIDER EXPERIENCE TEAM AT:

Toll Free: 855-772-9076 Fax: 844-886-8349

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