

Ways to get involved as a provider

At Aetna Better Health of California (ABHCA), we strive to integrate quality and performance improvement into all of our health plan processes. Our quality program includes a structure of oversight committees with representation from ABHCA staff as well as from our provider network and member population. We welcome and encourage our contracted network providers to participate on our committees.

During these meetings, network providers can review and provide feedback on items such as proposed medical and preventive health guidelines, disease management programs, quality and HEDIS results, quality improvement study designs, policy setting, and development of action plans and interventions to improve levels of care and service. Attendance can be in-person or remote.

Call us at **1-855-772-9076** or email us at CaliforniaProviderRelationsDepartment@Aetna.com to join any of the following committees:

- Quality Management/Utilization Management Committee (QM/UM): Advise and make recommendations on matters pertaining to the quality of care and service provided to members.
- Membership Advisory Committee (MAC): Formulate strategies for improving member care and services, including health education and other member materials.
- Public Policy Committee (PPC): Provide a forum for the consideration and formulation of ABHCA policy on issues affecting members.
- Pharmacy and Therapeutics Committee (P&T): Formulate and review policies that promote the safe and effective use of approved medications.

Stipend is available for participation.