

# PROVIDER BULLETIN

 <b>AETNA BETTER HEALTH® OF FLORIDA</b>  1340 Concord Terrace Sunrise FL, 33323 <a href="http://aetnabetterhealth.com/florida">aetnabetterhealth.com/florida</a>	<b>Date:</b>	<b>January 22, 2019</b>
	<b>Purpose:</b>	<b>Provider Bulletin: 2019 Provider Satisfaction Survey</b>
	<b>Subject:</b>	Annual Provider Satisfaction Survey Information
	<b>Products:</b>	MMA/LTC/FHK
	<b>From:</b>	<b><u>Provider Relations - Medicaid</u></b>

Dear Provider,

## Your opinion matters!

Aetna Better Health of Florida will soon be conducting its annual Provider Satisfaction Survey. This is your opportunity to tell us how we are doing operationally, and with the administration our programs.

We will be contacting randomly selected providers from our network across Florida. If you receive one of our surveys, please complete it and return it as instructed. Your feedback will help us greatly to improve our services to you and your practice.

We appreciate your continued service to our members. Please feel free to contact us via e-mail [FLMedicaidProviderRelations@aetna.com](mailto:FLMedicaidProviderRelations@aetna.com), fax 1-844-235-1340 or speak to a Provider Relations Representative: (MMA) 1-800-441-5501, (LTC) 1-844-645-7371, or (FHK) 1-844-528-5815.

Sincerely,

Provider Relations

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