

PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	February 18, 2021
	Purpose:	Provider Bulletin: Extend an Assisted Living Facility (ALF) Training invitation to all ALF Providers
	Subject:	Assisted Living Facility (ALF) Training
	Products:	LTC, MMA
	From:	<u>Provider Relations</u>

Dear Assisted Living Facility (ALF) Provider,

Aetna Better Health of Florida (ABHFL) is excited to announce that we will be providing an **Assisted Living Facility (ALF) Training**. The training will be available in English and Spanish to all ALF administrators, Adult Family Care Home (AFCH) providers, Direct Care Staff, and all Long-Term Care Professionals that are part of our network.

WHAT WILL I LEARN?

In this training, as an ALF caregiver professional you will learn about ABHFL Credentialing, Claims Billing, Claims Encounters, and we will also go over a General ALF Overview to make sure you are familiar with all the tools we have available to you.

SAVE THE DATE!

Both sessions will be held on **Thursday, February 25, 2021 (Hosted by Denise Castro)**

English

Date: Thursday, February 25, 2021

Time: 1:00PM-2:00PM EST

Meeting Link:

<https://ahm.webex.com/ahm/j.php?MTID=m612e2bc1551c6bd9abfcbee1a0a86654>

Meeting number (access code): 179 648 6455

Meeting password: SzNrxXyf326

Spanish

Date: Thursday, February 25, 2021

Time: 11:00AM-12:00PM EST

Meeting Link:

<https://ahm.webex.com/ahm/j.php?MTID=mc5d6eebb0730d244ba7c3667131cb4b8>

Meeting number (access code): 179 679 3687

Meeting password: MKjfcmgT883

We appreciate the excellent care you provide to our members. If you have any questions please feel free to contact us via e-mail: FLMedicaidProviderRelations@Aetna.com. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thank you

Provider Relations Department
Aetna Better Health of Florida

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