



# General Provider Training

Tuesday, May 19, 2026, 12:00 PM - 1:00 PM

## Upcoming topics

- Provider Support
- Clinical practice guidelines
- Electronic Funds Transfers (EFT) & Electronic Remittance Advise (ERA)
- Provider Surveys
- Claim Resources
- Timely Filing Requirements
- Grievance & Appeals
- Prior Authorization
- Availity Portal
- Pharmacy
- Resources & More!

Trainings are uploaded on our website:  
<https://www.aetnabetterhealth.com/florida/providers/webinar-trainings.html>

### 2 WAYS TO ATTEND

#### Joining by Phone

Meeting ID: 255 749 932 413 808

Passcode: XT2eN9aT

Call 1-860-785-4641, Conference ID 864 086 558#

OR

#### Scan the Teams QR code

- Simply hover your smartphone camera over the QR code for a few seconds.
- Tap the link that pops up to attend the meeting.



