


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	July 22, 2020
	Purpose:	Provider Bulletin: Inform providers that the Centers for Medicare and Medicaid Services issued guidance limiting the provision of retainer payments.
	Subject:	Home and Community Based Provider Retainer Payment Limitations
	Products:	All Lines of Business (MMA, LTC, FHK)
	From:	<u>Provider Relations</u>

Dear Provider,

The purpose of this alert is to inform you that the Centers for Medicare and Medicaid Services issued guidance limiting the provision of retainer payments to no more than three 30-day periods.

Eligible home and community-based providers offering services through the iBudget waiver and Long-Term Care program cannot receive retainer payments for more than three months.

If you have already received a retainer payment for three months, Aetna Better Health of Florida (ABHFL) will not make retainer payments in subsequent months. If you have previously received approval to receive a retainer payment and have not exceeded the three-month limitation, ABHFL can continue to make the payments until the three-month limit is reached.

ABHFL understands the difficulty that this may cause for providers. We want to remind you of other potential funding opportunities that are available.

- The U.S. Department of Health and Human Services (HHS) announced additional distributions from the Provider Relief Fund targeted to eligible providers that participate in the Medicaid and Children's Health Insurance Programs. The payment will be approximately 2% of reported gross revenue from patient care.

The deadline to submit an application has been extended through August 3, 2020. For more information, please visit: <https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/for-providers/index.html>

Frequently Asked Questions: HHS has posted updated FAQs to address questions submitted during the previous webinars. The updated FAQs can be found here: [FAQs](#)

Fact sheet to Help Providers: The Agency for Health Care Administration (AHCA) has created a fact sheet with key information for providers. It is posted at:

http://ahca.myflorida.com/docs/CARES_Act_Medicaid-CHIP_Funds_Factsheet.pdf.

- The U.S. Small Business Administration (SBA) launched the Paycheck Protection Program, which is a loan designed to provide a direct incentive for small businesses to keep their workers on the payroll. The SBA will forgive loans if all employee retention criteria are met, and the funds are used for eligible expenses. The Paycheck Protection Program resumed accepting applications July 6, 2020 in response to President signing the program's extension legislation. The new deadline to apply for a Paycheck Protection Program loan is August 8, 2020.

For more information on the program and how to apply, please visit:

<https://www.sba.gov/funding-programs/loans/coronavirus-relief-options/paycheck-protection-program>

We appreciate the excellent care you provide to our members. If you have any questions please feel free to contact us via e-mail:

FLMedicaidProviderRelations@Aetna.com. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

We appreciate the excellent care you provide to our members. If you have any questions please feel free to contact us via e-mail: FLMedicaidProviderRelations@Aetna.com. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thank you

Aetna Better Health of Florida
Provider Relations Department

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above. NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains or as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.