

PROVIDER BULLETIN



AETNA BETTER HEALTH® OF FLORIDA

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www.AetnaBetterHealth.com/Florida

Date:	October 12, 2020
Purpose:	Provider Bulletin: Alert providers on the provider enrollment revaluation process
Subject:	Provider Enrollment Revalidation Process Restart
Products:	MMA, LTC, FHK
From:	<u>Provider Relations</u>

Dear Provider,

The purpose of this notice is to remind all providers the importance of being enrolled with the Agency for Health Care Administration (AHCA). Providers must be enrolled to receive Medicaid reimbursement for services rendered to Medicaid members.

On March 19, 2020, the Agency automatically extended the Medicaid provider revalidation date for six months for providers with a revalidation date between March 19, 2020 and September 30, 2020. Additionally, the Agency removed restrictions and extended revalidation dates for six months for any Florida Medicaid provider with revalidation dates of March 19, 2020 and forward, who had an active restriction on their file due to an incomplete revalidation.

Effective immediately, the Agency will restart the Medicaid provider enrollment revalidation process. The restart includes providers who had their revalidation dates extended beginning October 1, 2020 and forward.

Not yet enrolled with AHCA?

Providers must enroll online in the Florida Medicaid program using the Enrollment Wizard. To complete an application to become a Florida Medicaid provider, visit the [New Medicaid Providers](#) page in the public Web Portal.

Still not sure what to do?

Please visit [Florida Medicaid Provider Enrollment Application Guide](#) to use as a reference during the enrollment process. You can also contact the Florida Medicaid Provider Enrollment Contact Center at 1-800-289-7799, Option 4.

Additional Resources:

- [AHCA's Provider Enrollment Page](#)
- [Background Screening](#)
- [Enrollment Status](#)
- [Enrollment Forms](#)
- [Provider Renewal](#)
- [Out-of-State Enrollments](#)
- [Crossover-only Enrollment](#)
- [Limited Enrollment](#)

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FL-20-10-04

Proprietary

Please be advised that failure to complete the revalidation process prior to your revalidation date will lead to suspension of Medicaid payments and termination of your provider ID resulting in non-payment for services rendered after that date.

If you have any questions please feel free to contact us via e-mail: FLMedicaidProviderRelations@Aetna.com. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thank you,

Aetna Better Health of Florida

Provider Relations Department

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