



Date:	October 22nd, 2019
Subject:	Project ECHO
Products:	MMA Comprehensive LTC, Florida Healthy Kids
From:	<u>Provider Relations - Medicaid</u>

Dear Providers,

Aetna Better Health of Florida, in partnership with Beacon Health Options, is proud to offer our provider's access to **Project ECHO** (Extension for Community Health Outcomes) for Opioid Use Disorder.

Project ECHO is a tele-mentoring platform that links specialists with non-specialists through virtual clinics, where the specialists mentor participants and share their knowledge through case-based learning and guided practice.

Non-specialists include primary care providers, psychiatrists, nurse practitioners, physician assistants and other community-based clinicians.

This "hub-and-spoke" learning model enables primary care providers and other clinicians to develop the skills needed to treat patients with complex, chronic conditions, such as opioid addiction, within their own communities.

Do you want to learn more about participating in **Project ECHO**? Through the Aetna Better Health of Florida website, you can access reference material including: **Project ECHO** Provider Overview, Frequently Asked Questions (FAQ), Project ECHO product-the Beacon Solution, and **Project ECHO** Collaborations. https://www.aetnabetterhealth.com/florida/providers/library

You can also contact Beacon Health Options directly via email for more details about the benefits of participating in **Project ECHO**; <u>ProjectECHO@beaconhealthoptions.com</u>

We thank you for your continued service and dedication to our members. If you have any questions or urgent concerns, please contact your Network Relations Consultant or a Provider Relations representative for assistance in resolving any issues.

Please feel free to contact us via e-mail <u>FLMedicaidProviderRelations@aetna.com</u>, fax 1-844-235-1340 or speak to a Provider Relations Representative: (MMA) 1-800-441-5501, (LTC) 1-844-645-7371, or (FHK) 1-844-528 5815.

Provider Relations

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above. **NOTICE TO RECIPIENT(S) OF INFORMATION:** Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient