PROVIDER BULLETIN



AETNA BETTER HEALTH® OF FLORIDA

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Date:	January 10, 2019
Purpose:	Provider Bulletin: Value-added benefits for Florida Healthy Kids (FHK) members
Subject:	Value-added benefits
Products:	Florida Healthy Kids
From:	Provider Relations

Dear Providers,

Aetna Better Health of Florida its committed to help our members improve their health and well-being through great services and benefits. We are excited to inform you of all the benefits and coverage/limitations that have been added to our 2020 Florida Healthy Kids members value-added benefits.

In order to keep you with the most updated information we have included the 2020 Florida Healthy Kids value-added benefits chart, which contains all the details about services that are covered, services description, coverage/limitations, and prior authorization requirements.

We appreciate the excellent care you provide to our members. If you have any questions please feel free to contact us via e-mail: **FLMedicaidProviderRelations@Aetna.com**. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thank you

Provider Relations Department

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above.

NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

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2020 Florida Healthy Kids Value Added Benefits

Service	Description	Coverage/ Limitations	Prior auth?
Transportation to specialists	Transportation between 40 to 70 miles from the member's home for the member and a family member/guardian	Four (4) round trips per year per member	Yes
CVS Discount Program	Twenty percent (20%) Discount card on select over- the-counter (OTC) items in store or online	One (1) CVS ExtraCare Health card per household for length of enrollment	No
After-school engagement and enrichment	Membership fees of up to \$50 per year to join the YMCA, 4-H, Boys & Girls Clubs of America, Boy Scouts of America, Girl Scouts of the United States of America or a team sport.	None	No
Swim lessons/drowning prevention with YMCA	 Swimming lessons with drowning prevention practices to promote fitness and prevent accidents. Reimburse member up to \$50 to cover the cost of swimming lessons with drowning prevention program. 	One (1) time credit reimbursable directly to the member's YMCA.	No

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Service	Description	Coverage/ Limitations	Prior auth?
Weight management	 For children ages 10 to 18: A wearable Bluetooth up to 3 nutritional counseling visits per year; \$20 gift card for 3 months of program participation \$20 gift card at the end of the 6-month program 	Member will need to be enrolled in Care Management.	No
Tobacco/Vaping Cessation Program	 Cessation program includes: Up to two (2) \$20 gift cards as incentives. The first \$20 gift card shall be available after three (3) months of case management support and medication The second \$20 gift card shall be available after an additional three (3) months of continued case management engagement and possible therapy from a behavioral health practitioner 	 Incentives limited to a six (6) month period. Nicotine replacement therapy available to members who are 18. Member will need to be enrolled in Care Management. 	No
Prenatal and Post-partum Incentive Program	Insurer shall provide one (1) home diaper delivery for Members who have completed a minimum of seven (7) prenatal visits (or the number of visits recommended by the American College of Obstetricians and Gynecologists from the date of enrollment) and a post-partum	One (1) home diaper delivery, limited to two (2) boxes per pregnancy and a maximum value of \$50	No

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Service	Description	Coverage/ Limitations	Prior auth?
	visit between 21 and 56 days after delivery.		
Substance Use Program	The first gift card is available after ninety (90) days of sobriety as indicated by: • Verification of a minimum of three (3) visits to an intensive outpatient program or group meetings • Case manager verified attendance at psychosocial rehabilitation provided through Beacon Health • Participation in care management for a minimum of ninety (90) days • Negative urine toxicology screen at ninety (90) days The second gift card is available after one hundred eighty (180) days of sobriety as indicated by: • Verification of continuous participation in an intensive outpatient program or group meetings with a minimum of one (1) per month • Case manager verified attendance at psychosocial rehabilitation provided through Beacon Health • Participation in care	 Limited to members ages 13 to 18. Incentives are limited to a six (6) month period; limited to a \$40 total value. 	No

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Service	Description	Coverage/ Limitations	Prior auth?
	 management for a minimum of one hundred eighty (180) days Negative urine toxicology screen at one hundred eighty (180) days 		
Expanded asthma program for members with an asthma diagnosis	\$60 lifetime benefit to help purchase hypoallergenic bedding for those with a diagnosis of asthma. One (1) additional peak flow meter and spacer per year	Member will need to be enrolled in care management.	Yes
Health Risk Assessment Incentive	 Members that complete an HRA and a well-child visit within the first ninety (90) calendar days of enrollment will receive a fifteen-dollar (\$15) gift card. If a member does not require a well-child visit within the first ninety (90) calendar days of enrollment because of a recent well-child visit, the previous visit satisfies the well-child visit requirement. 	One-time benefit	No