# PROVIDER BULLETIN



#### **AETNA BETTER HEALTH® OF FLORIDA**

1340 Concord Terrace Sunrise FL, 33323 www.aetnabetterhealth.com/florida

Date:	October 9, 2018	
Purpose:	Provider Bulletin: Home Health and	
	Personal Care Services Billing	
Subject:	Home Health and Personal Care Services	
	Billing	
<b>Products:</b>	LTC	
From:	<u>Provider Relations - Medicaid</u>	

Dear Provider,

The purpose of this notice is to advise you of the proper billing for Home Health and Personal Care Services.

Please review the attached document which includes specific code description and billing frequency.

We appreciate your continued service to our members. Please feel free to contact us via e-mail <a href="mailto:FLMedicaidProviderRelations@aetna.com">FLMedicaidProviderRelations@aetna.com</a>, fax 1-844-235-1340 or speak to a Provider Relations Representative: (MMA) 1-800-441-5501, (LTC) 1-844-645-7371, or (FHK) 1-844-528-5815.

Sincerely,

#### **Provider Relations**

**CONFIDENTIALITY NOTICE:** This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above.

NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient

1340 Concord Terrace Sunrise, FL 33323



# Aetna Better Health® of Florida Home Health and Personal Care Services

Dear Aetna Provider,

As part of our ongoing effort to keep our providers informed of the latest resources and updates, we have created the charts below to assist you with selecting the most appropriate Home Health and Personal Care billing codes.

#### **Home Health services may include:**

- Home Health visits (skilled nursing and home health aide) for Medicaid recipients ages birth through end of life; and
- Private duty nursing and personal care services for Medicaid recipients under 21 years old.

#### Home Health Visits is for recipients of all ages:

 Home Health visits are limited to a maximum of 3 intermittent visits per day for non-pregnant adults. The visits may be any combination of licensed nurse and home health aide visits.

# Private Duty Nursing (PDN) is skilled nursing services for recipients under 21 years old:

 Private Duty Nursing (PDN) services are medically-necessary skilled nursing services that maybe provided to recipients under the age of 21 years old in their home or other authorized settings to support the care required by their complex medical condition.

## Personal Care Services (PCS) are for recipients under 21 years old:

 Personal Care Services (PCS) provide medically-necessary assistance with activities of daily living (ADL) and age appropriate instrumental activities of daily living (IADL) that enable the recipient to accomplish tasks that they would normally be able to do for themselves if they did not have a medical conditional or disability.

1340 Concord Terrace Sunrise, FL 33323



# Please review the below charts for appropriate Home Health and Personal Care Services coding:

	HOME HEALTH SERVICES					
CODE	MODIFIER	MODIFIER	DESCRIPTION	BILLING		
	1	2		FREQUENCY		
T1030			Registered Nurse (RN) Visit.	PER DIEM		
T1030	TT		Registered Nurse (RN) Visit provided to	PER DIEM		
			more than one recipient in the same			
			setting.			
T1031			<b>Licensed Practical Nurse (LPN)</b> Visit.	Up to 4		
				visits per		
				day		
T1031	TT		<b>Licensed Practical Nurse (LPN)</b> Visit	Up to 4		
			provided to more than one recipient in	visits per		
			the same setting.	day		
T1021			Home Health Aide (HHA) Visit	PER DIEM		
			<b>un</b> associated with skilled nursing			
			services.			
T1021	TD		Home Health Aide (HHA) Visit-	PER DIEM		
			associated with skilled nursing services.			
T1021	TT		Home Health Aide (HHA) Visit	PER DIEM		
			<b>un</b> associated with skilled nursing			
			services provided to more than one			
			recipient in the same setting.			
T1021	GY		Home Health Aide (HHA) Visit	PER DIEM		
			<b>un</b> associated with skilled nursing			
			services to a Dually Eligible Recipient			
T1021	TD	TT	Home Health Aide (HHA) Visit-	PER DIEM		
			associated with skilled nursing services			
			provided to more than one recipient in			
			the same setting.			
T1021	TT	GY	Home Health Aide (HHA) Visit	PER DIEM		
			unassociated with skilled nursing services			
			to a Dually Eligible Recipient provided to			
			more than one recipient in the same			
			setting.			

**NOTE:** PER DIEM codes can only be billed once per day.

1340 Concord Terrace Sunrise, FL 33323



	PERSONAL CARE SERVICES				
CODE	MODIFIER	MODIFIER	DESCRIPTION	BILLING	
	1	2		FREQUENCY	
S9122			Personal care rendered by a home	PER HOUR	
			health service provider (1 to 24 hours		
			per day		
S9122	TT		Personal care rendered by a home	PER HOUR	
			health service provider (1 to 24 hours		
			per day) provided to more than one		
			recipient in the same setting.		
S9122	UF		Personal care rendered by a home	PER HOUR	
			health service provider (1 to 24 hours		
			per day) provided by more than one		
			provider in the same setting.		
S9122	TT	UF	Personal care rendered by a home	PER HOUR	
			health service provider (1 to 24 hours		
			per day) provided to more than one		
			recipient by more than one provider		
S9123			in the same setting.	DED HOUD	
39123			Private duty nursing rendered by a RN (2 to 24 hours per day) *	PER HOUR	
S9123	TT		Private duty nursing rendered by a	PER HOUR	
39123	11		RN (2 to 24 hours per day)* provided	FERTIOOR	
			to more than one recipient in the		
			same setting.**		
S9123	UF		Private duty nursing rendered by a	PER HOUR	
33123	0.		RN (2 to 24 hours per day)* provided		
			by more than one provider in the		
			same setting***		
S9123	TT	UF	Private duty nursing rendered by a	PER HOUR	
			RN (2 to 24 hours per day)* provided		
			by more than one provider in the		
			same setting***		

1340 Concord Terrace Sunrise, FL 33323



PERSONAL CARE SERVICES						
CODE	MODIFIER 1	MODIFIER 2	DESCRIPTION	BILLING FREQUENCY		
S9124			Private duty nursing rendered by a LPN (2 to 24 hours per day) *	PER HOUR		
S9124	П		Private duty nursing rendered by a LPN (2 to 24 hours per day) * provided to more than one recipient in the same setting.	PER HOUR		
S9124	UF		Private duty nursing rendered by a LPN (2 to 24 hours per day) * provided by more than one provider in the same setting	PER HOUR		
S9124	П	UF	Private duty nursing rendered by a LPN (2 to 24 hours per day) * provided to more than one recipient in the same setting.	PER HOUR		

<sup>\*</sup>Any portion of the hour that exceeds 30 minutes may be rounded up to the next hour, but the total may not exceed the daily authorized number of hours.

Home Health and Personal Care Services should <u>NOT</u> be billed in 15 minutes increments.

Please be advised that 1 unit = 1 visit.

<sup>\*\*</sup>The provider should bill using the TT modifier on all cases but should reduce their billing for each as indicated in policy for subsequent cases within the same residence.

<sup>\*\*\*</sup>The home health provider must add a UF modifier to the home health service procedure code to identify that services are being coordinated with another home health provider.

<sup>\*\*\*\*</sup>Per provider.

1340 Concord Terrace Sunrise, FL 33323



#### **Other Resources:**

- Please see the coverage policy here:
  <a href="http://ahca.myflorida.com/medicaid/review/Specific/59G-4-130">http://ahca.myflorida.com/medicaid/review/Specific/59G-4-130</a>
  Home Health Visit Services Coverage Policy.pdf
- Additionally, the Home Health Visit Services Fee Schedule (see below) mentions the code T1031 with maximum fees having unit per visit.
  <a href="http://ahca.myflorida.com/medicaid/review/Reimbursement/2018-01-01-6">http://ahca.myflorida.com/medicaid/review/Reimbursement/2018-01-01 Fee Schedules/Home Health Visits Fee Schedule 2018.pdf</a>

Claims submitted without the appropriate billing modifiers and frequency are subject for denial.

For additional information visit the CMS website to view the Personal Care Services Booklet: <a href="https://www.cms.gov/Medicare-Medicaid-Coordination/Fraud-Prevention/Medicaid-Integrity-Education/Downloads/pcs-prevent-improperpayment-booklet.pdf">https://www.cms.gov/Medicare-Medicaid-Coordination/Fraud-Prevention/Medicaid-Integrity-Education/Downloads/pcs-prevent-improperpayment-booklet.pdf</a>

We appreciate your continued service to our members. Please feel free to contact us via e-mail <a href="mailto:FLMedicaidProviderRelations@aetna.com">FLMedicaidProviderRelations@aetna.com</a>, fax 1-844-235-1340 or speak to a Provider Relations Representative: (MMA) 1-800-441-5501, (LTC) 1-844-645-7371, or (FHK) 1-844-528-5815.

Sincerely,

**Provider Relations**