

PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	June 29th, 2021
	Purpose:	Provider Bulletin: Primary Care and Behavioral Health Provider Collaboration Survey
	Subject:	Survey – Primary Care & Behavioral Health Member Coordination of Care
	Products:	All Lines of Business – Primary Care Providers
	From:	<u>Provider Relations</u>

Dear Provider,

Aetna Better Health of Florida is conducting a 3-minute survey to help us evaluate provider satisfaction in how well Primary Care and Behavioral Health providers communicate/coordinate care. Please visit <https://www.surveymonkey.com/r/WKDS33Y> to go to the survey Web site (or copy and paste the link into your Internet browser) to complete a survey and share your feedback for each Primary Care Provider within the Practice.

We appreciate the excellent care you provide to our members and thank you in advance for your valuable insights. Your input will be used to ensure that we continue to meet provider and member needs. If you have any questions about this Form or how to complete the Form, the contracting team is available to answer your questions by reaching them via email at:

FLMedicaidContracting@aetna.com

Thank you

Provider Relations Contracting Department

Aetna Better Health of Florida

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CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above. **NOTICE TO RECIPIENT(S) OF INFORMATION:** Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

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