PROVIDER BULLETIN

| | Date: | March 9, 2023 |
|---|-----------|--|
| ◆aetna | Purpose: | Educate providers on Provider Taxonomy Requirements on Claims |
| AETNA BETTER HEALTH® OF FLORIDA | Subject: | Provider Taxonomy Requirements on Claims |
| 261 N. University Drive Plantation, FL 33324 | Products: | MMA, LTC, FHK |
| www.AetnaBetterHealth.com/Florida | From: | Provider Relations |

Aetna Better Health[®] of Florida Provider Taxonomy Requirements on Claims

Effective May 1, 2023, to improve registry matching logic required by AHCA on all encounter submissions from Health Plans, Aetna Better Health® of Florida ("the Health Plan") <u>will reject</u> claims submitted without taxonomy codes for Billing or Rendering providers NPI's present on the claim. Aetna Better Health strongly suggests also sending Taxonomy for Referring or Attending Provider NPI's when those provider types are included on the claim submission. Please follow the taxonomy billing guidelines outlined in:

<u>www.wpc-edi.com</u> when submitting EDI 837I/837P Claims <u>www.nucc.org</u> when submitting Professional CMS-1500 Claim Forms <u>www.nubc.org</u> when submitting Institutional UB-04 Claim Forms

Providers of Aetna Better Health[®] of Florida Medicaid patients must be registered with Florida's AHCA using their National Provider Identifier (NPI), Taxonomy Code, Service Address and Billing address. Registration must occur prior to rendering services to the plan's membership.

Active enrollment on the AHCA Provider Enrollment Portal has been enforced by Aetna Better Health® of Florida ("the Health Plan") since October of 2022.

The following page provides some **general taxonomy** billing guidance based on the sources cited above.

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General Taxonomy Billing Guidance

EDI Submitters

- Aetna Better Health is requiring taxonomy submissions in:
 - Professional Claim: Loop AND Segment 2310B-PRV or Loop and Segment 2000A-PRV
 - \circ $\:$ Institutional Claim: Loop and Segment 2000A-PRV

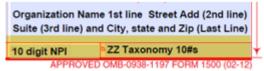
Paper CMS-1500 (v02-12) Forms

• Aetna Better health will require Taxonomy Codes in either Box 24J Shaded area or Box 33

Rendering Provider Taxonomy: Box 24 J Shaded Area

| GAS AND | | L ID. QUAL | J. RENDERING PROVIDER ID. # | | |
|---|----|------------------|-----------------------------------|------|--|
| | | ZZ | Taxonomy 10#s | 1 | |
| | | NPI | 10 digit NPI | a Cu | |
| 1 | Í. | NPI | | 100 | |

Billing Provider Taxonomy: Box 33B



• In addition, Aetna Better Health highly encourages Taxonomy be submitted in Box 17a with the "ZZ" qualifier when submitting Referring Provider information as seen below.

Referring Provider Taxonomy: Box 17a

| and the second second | 17. NAME OF REFERRING PROVIDER OR OTHER SOURCE | | ZZ | Taxonomy 10#s | |
|-----------------------|---|------|-----|---------------|--|
| DN | Referring Prov LName, FName | 176. | NPI | 10 digit NPI | |
| 10, A/X | OFTIONAL CLAIM INFORMATION (Designated by NUCC) | | | | |

Paper UB-04 Forms

• Aetna Better health will require Taxonomy Codes in **Box 81 is the "B3" qualifier as seen below.**

| 3 | 81CC a | B3 | Taxonomy Code | |
|--------|-----------|----|---------------|------------------|
| | b | | | |
| | с | | | |
| | d | | | |
| 8-0997 | 7 | | NUB | National Uniform |

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• In addition, Aetna Better Health highly encourages Taxonomy be submitted in **Box 76 with the "ZZ" qualifier** when submitting Attending Provider information as seen below.

| | | | | | |
|--------------|-----|----|-------|----|---------------|
| 96 ATTENDING | NPI | | QUAL | ZZ | Taxonomy Code |
| LAST | | FI | FIRST | | |
| | | | | | |

To avoid claim rejections or denials providers should compare the identification values on the claim to the information registered with State of Florida for accuracy, such as:

- Billing: NPI, Taxonomy, Service and Billing Address (ZIP -5 or ZIP -9), Practice Type
- Rendering: NPI, Taxonomy (if Rendering is different from Billing Provider), Practice Type and Practice Affiliations to Billing Provider NPI's
- If Atypical, ensure the Medicaid ID is registered and effective for the date of service, Billing Address (ZIP -5 or ZIP -9), Practice Type.

Here is the link and contact information to the State of Florida Agency for Health Care Administration Provider Enrollment Medicaid Web Portal - <u>Enrollment | Florida Medicaid Web Portal (flmmis.com)</u>. Or we encourage providers to call the Agency at 1-800-289-7799, Option 4 for additional information.

Thank you for your continued participation in the Aetna Better Health of Florida network. Please contact our Provider Services line should you have any questions at:

Phone: MMA: 1-800-441-5501 LTC: 1-844-645-7371 FHK: 1-844-528-5815 Email: FLMedicaidProviderRelations@aetna.com

Thank you,

Aetna Better Health of Florida

www.aetnabetterhealth.com/florida

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