### PROVIDER BULLETIN



**AETNA BETTER HEALTH® OF FLORIDA** 

261 N. University Drive
Plantation, FL 33324
www.AetnaBetterHealth.com/Florida

| Date:  | May 9, 2023                              |
|--|--|
| Purpose: Educate providers on Provider Taxono Requirements on Claims |  |
| Subject:   | Provider Taxonomy Requirements on Claims |
| Products:  | MMA, LTC, FHK                            |
| From:  | <u>Provider Relations</u>                |

# Aetna Better Health® of Florida

## **Provider Taxonomy Requirements on Claims - Friendly Reminder**

Original Communication sent on March 9, 2023.

We would like to remind you that **effective May 1, 2023**, to improve registry matching logic required by AHCA on all encounter submissions from Health Plans, Aetna Better Health® of Florida ("the Health Plan") **will reject claims submitted without taxonomy codes for Billing or Rendering providers NPI's present on the claim.** Aetna Better Health strongly suggests also sending Taxonomy for Referring or Attending Provider NPI's when those provider types are included on the claim submission. Please follow the taxonomy billing guidelines outlined in:

www.wpc-edi.com when submitting EDI 837I/837P Claims
www.nucc.org when submitting Professional CMS-1500 Claim Forms
www.nubc.org when submitting Institutional UB-04 Claim Forms

Providers of Aetna Better Health® of Florida Medicaid patients must be registered with Florida's AHCA using their National Provider Identifier (NPI), Taxonomy Code, Service Address and Billing address. Registration must occur prior to rendering services to the plan's membership.

Active enrollment on the AHCA Provider Enrollment Portal has been enforced by Aetna Better Health® of Florida ("the Health Plan") since October of 2022.

The following page provides some **general taxonomy** billing guidance based on the sources cited above.

### PROVIDER BULLETIN

# **General Taxonomy Billing Guidance**

#### **EDI Submitters**

- Aetna Better Health is requiring taxonomy submissions in:
  - o Professional Claim: Loop AND Segment 2310B-PRV or Loop and Segment 2000A-PRV
  - o Institutional Claim: Loop and Segment 2000A-PRV

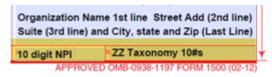
### Paper CMS-1500 (v02-12) Forms

Aetna Better health will require Taxonomy Codes in either Box 24J Shaded area or Box 33

### Rendering Provider Taxonomy: Box 24 J Shaded Area



### **Billing Provider Taxonomy: Box 33B**



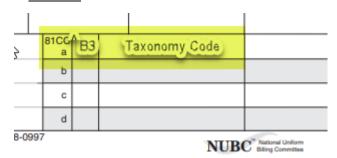
• In addition, Aetna Better Health highly encourages Taxonomy be submitted in Box 17a with the "ZZ" qualifier when submitting Referring Provider information as seen below.

### **Referring Provider Taxonomy: Box 17a**

| AN IN   |  | and the same | contract to the second |
|---|--|--------------|------------------------|
| DN Referring Provider or other source                 |  | ZZ           | Taxonomy 10#s          |
|   |  | NPI          | 10 digit NPI           |
| 19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) |  |              |                        |

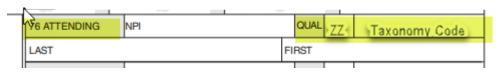
#### **Paper UB-04 Forms**

• Aetna Better health will require Taxonomy Codes in **Box 81 is the "B3" qualifier as seen below.** 



### PROVIDER BULLETIN

 In addition, Aetna Better Health highly encourages Taxonomy be submitted in <u>Box 76 with</u> <u>the "ZZ" qualifier</u> when submitting Attending Provider information as seen below.



To avoid claim rejections or denials providers should compare the identification values on the claim to the information registered with State of Florida for accuracy, such as:

- Billing: NPI, Taxonomy, Service and Billing Address (ZIP -5 or ZIP -9), Practice Type
- Rendering: NPI, Taxonomy (if Rendering is different from Billing Provider), Practice Type and Practice Affiliations to Billing Provider NPI's
- If Atypical, ensure the Medicaid ID is registered and effective for the date of service, Billing Address (ZIP -5 or ZIP -9), Practice Type.

Here is the link and contact information to the State of Florida Agency for Health Care Administration Provider Enrollment Medicaid Web Portal - <u>Enrollment | Florida Medicaid Web Portal (flmmis.com)</u>. Or we encourage providers to call the Agency at 1-800-289-7799, Option 4 for additional information.

Thank you for your continued participation in the Aetna Better Health of Florida network. Please contact our Provider Services line should you have any questions at:

**Phone:** MMA: <u>1-800-441-5501</u> (TTY: <u>711</u>)

LTC: <u>1-844-645-7371</u> (TTY: <u>711</u>) FHK: <u>1-844-528-5815</u> (TTY: <u>711</u>)

**Email:** FLMedicaidProviderRelations@aetna.com

Thank you,

#### **Aetna Better Health of Florida**

www.aetnabetterhealth.com/florida

**CONFIDENTIALITY NOTICE:** This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above. **NOTICE TO RECIPIENT(S) OF INFORMATION:** Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient