

PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	October 7th, 2021
	Purpose:	Provider Bulletin: Claim Billing and Submissions
	Subject:	CPT S9083- Global Fee Urgent Care Centers
	Products:	Urgent Care Centers
	From:	<u>Provider Relations</u>

Aetna Better Health® of Florida

Global Fee Urgent Care Centers

Dear Provider,

Aetna Better Health of Florida (ABHFL) would like to remind you of the importance of accurate claim submission, when billing for **CPT S9083 bundled services rendered in an Urgent Care Centers**. Reimbursement is based on a flat rate methodology that combines the services and other procedures performed on the same day. When submitting claims with CPT S9083, no other CPT codes should be billed on the same day.

If appropriate coding/billing guidelines or current reimbursement policies are not followed, Aetna Better Health of Florida may:

- Reject or deny the claim
- Recover and/or recoup claim payment

We appreciate the excellent care you provide to our members. If you have any questions, please feel free to contact us via e-mail: FLMedicaidProviderRelations@Aetna.com.

You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-800-441-5501.

Thank you,

Aetna Better Health of Florida

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above. **NOTICE TO RECIPIENT(S) OF INFORMATION:** Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains or as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

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Proprietary