

 <b>AETNA BETTER HEALTH® OF FLORIDA</b>  261 N. University Drive Plantation, FL 33324 <a href="http://www.AetnaBetterHealth.com/Florida">www.AetnaBetterHealth.com/Florida</a>	<b>Date:</b>	November 15 <sup>th</sup> , 2021
	<b>Purpose:</b>	Provider Bulletin: Educate providers on Aetna Medicaid's NEW paper remit redesign
	<b>Subject:</b>	Paper Remit New Design
	<b>Products:</b>	MMA, LTC, FHK
	<b>From:</b>	<u>Provider Relations</u>

Dear Providers,

Aetna Better Health of Florida (ABHFL) is pleased to announce that several improvements were incorporated to our Medicaid's Paper Remits. It has been redesigned to provide the ability to standardize the experience for all providers by providing precise and easy-to-understand information on the paper remittance.

We have standardized the following:

- Provider Remit layout
- Data/file extraction
- Out of balance explanation and EOB issues

We appreciate the excellent care you provide to our members. If you have any questions, please feel free to contact us via e-mail: [FLMedicaidProviderRelations@Aetna.com](mailto:FLMedicaidProviderRelations@Aetna.com). You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thank you

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