

2023 Over-the-Counter (OTC) benefits

Get everyday health care products at no cost

As part of your Aetna Better Health® of Illinois plan, your household has a **\$25 monthly allowance** to spend on over-the-counter (OTC) health care products. Each month, you can use it for:

- Pain relievers
- Cold, cough and allergy remedies
- Baby care items
- Digestion and antacid remedies
- Adult and incontinence care
- Vitamins and minerals
- More non-prescription items



Three ways to order:

- Visit a participating CVS Pharmacy® and show your member ID when you check out.
- Order online at <https://www.cvs.com/otchs/abhilmedicaid> or scan the QR code.
- Order by phone at **1-888-628-2770 (TTY: 711)** Monday-Friday, 9 AM to 8 PM.



Important information about your OTC benefit

- Allow 5 to 7 days for free home delivery.
- If you don't receive your order, or if it arrives damaged, call **1-888-628-2770** within 30 days. If an item isn't in stock, it may be replaced with an item of similar or greater value.
- OTC items can't be returned or exchanged.
- You must be actively participating with the plan when you place your order.
- Unused benefits don't carry over to the next month.
- Your OTC benefit is managed by OTC Health Solutions®, a division of CVS Health®. Eligible products vary by plan and are subject to change.



Aetna Better Health® of Illinois

Aetna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-866-329-4701 (TTY: 711)**. Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-866-329-4701 (TTY: 711)**. Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-866-329-4701 (TTY: 711)**. Aetna Better Health of Illinois is part of the CVS Health® family of companies.

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