



IlliniCare Health Physical Medicine Prior Authorization Provider Education Webinars

Effective April 1, 2020, physical, occupational and speech therapy (PT, OT and ST) services will no longer be managed through a post-service review process for IlliniCare Health. IlliniCare Health remains committed to ensuring that these services provided to their members are consistent with nationally recognized clinical guidelines. Therefore, beginning April 1, 2020, prior authorization for PT, OT and ST services will be required to determine whether services are medically necessary and appropriate.

The utilization management of these services will continue to be managed by NIA.

IlliniCare Health and NIA encourages providers to attend an upcoming provider education webinar reviewing these changes and the NIA prior authorization process. We're offering four, one-hour webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions:

- **Wednesday March 11, 2020** **12PM CST**
Register at the following address:
 - <http://bit.ly/NIATHERAPY1>

- **Friday March 13, 2020** **8AM CST**
Register at the following address:
 - <http://bit.ly/NIATHERAPY2>

- **Tuesday March 17, 2020** **12PM CST**
Register at the following address:
 - <http://bit.ly/NIATHERAPY3>

- **Wednesday March 18, 2020** **8AM CST**
Register at the following address:
 - <http://bit.ly/NIATHERAPY4>

It is recommended but not mandatory that each individual wishing to attend, RSVP at least one week prior to the training by registering using the link for the session date/time selected. You can either click on the registration link or type the URL address into your browser to register.

Upon registration, you will receive a registration confirmation email from NIA for the Webinar session you selected. It is recommended that computer access is utilized if possible, to view educational documents during the webinar. To access the webinar by computer, please click on the link for the session you would like to attend or type the URL address into your browser. Please see [call in instructions](#) below, if you do not have computer access.

IlliniCare Health and NIA look forward to working with you to ensure that your Health IlliniCare patients/members receive Physical Medicine services delivered in a quality, clinically appropriate fashion.

Access Instructions

You will need a computer with Internet access to view the education materials presented during the Webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

Telephone (Please use caution to dial number correctly.):

Dial:

1 646 558 8656 (US Toll)

1 669 900 6833 (US Toll)

Meeting ID for March 11, 2020	ID# 651-870-357
Meeting ID for March 13, 2020	ID# 470-705-503
Meeting ID for March 17, 2020	ID# 538-504-933
Meeting ID for March 18, 2020	ID# 459-941-485

All Health Plan approved training/education materials are posted on the NIA website, www.RadMD.com. For new users to access these web-based documents, a RadMD account ID and password must be created.

The IlliniCare website contains the provider notice outlining the change, the FAQ, QRG and Tip Sheet.

To get started, simply go to www.RadMD.com, click the New User button and submit a “Physical Medicine Practitioner” Application for New Account. Once the application has been processed and a password link is delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents are found on the My Practice page for those providers logged in as a Physical Medicine Practitioner.