



Dear Provider:

Invalid EX4B Denials

IlliniCare Health has identified an issue where claims billed on UB 1450 claims are incorrectly denying **EX4B: DENY - SERVICE NOT REIMBURSABLE IN LOCATION BILLED**. The edit causing these invalid denials will be updated and deployment is scheduled for 4/23. Providers do not need to resubmit their claim or submit claim reconsiderations or disputes for denials related to this issue. All erroneously denied claims will be identified and reprocessed post the system fix.

Please note EX4B denials received on HCFA claims are valid denials and providers will need to follow the standard reconsideration/corrected claim resubmission process.

As always, we thank you for providing excellent care to our members. If you have questions, please call (866) 329-4701 or contact your respective Provider Relations Specialist.

Sincerely,
IlliniCare Health