

## Quick Reference Guide for EviCore Portal

### **EviCore Provider Resources:**

<https://www.evicore.com/resources/healthplan/aetna-better-health-il>

### **Aetna Better Health Premier Plan MMAI Provider Resource Center:**

<https://www.aetnabetterhealth.com/illinois/providers/>

### **Clinical Guidelines:**

<https://www.EviCore.com/provider/clinical-guidelines>

### **Clinical Worksheets:**

<https://www.EviCore.com/provider/online-forms>

### **Case Initiation**

EviCore Portal (secondary): <https://www.evicore.com/>

Phone: 866-668-8295

Fax: 800-540-2406

### **Clinical Consultations (Peer-to-Peer)**

Web ([www.EviCore.com](http://www.EviCore.com)): Log in, then select “Authorization Lookup” to view availability.

Phone: 888.564.5492

### **Check Case Status**

EviCore Portal at [www.EviCore.com](http://www.EviCore.com): Log in, then select “Authorization Lookup.”

### **Additional Clinical**

EviCore Portal: [www.EviCore.com](http://www.EviCore.com): Log in, select “Authorization Lookup,” then upload additional clinical.

### **EviCore Web Support**

Email: [Portal.Support@EviCore.com](mailto:Portal.Support@EviCore.com)

Phone: 800.646.0418, option 2

Live chat at [www.EviCore.com](http://www.EviCore.com)