



999 Oakmont Plaza Drive
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December 5, 2018

Erroneous denial on DUAL claims for Nursing Homes

IlliniCare Health has recently discovered Nursing Home claim submissions for MMP members were being denied EXCd (DENY:MEDICARE COVERAGE RULES NOT FOLLOWED THEREFORE SERVICES NOT ELIG) or other coordination of benefit denials in error on custodial claims. Claims affected were between the dates of January 2017 and December 2018. All affected claims will be reprocessed via a global claims project and should release in the next 14 days. Providers do not have to resubmit any corrected claims.

If you have additional questions, please contact your Provider Relations representative.

1-866-329-4701
TTY: 711

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