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### **3-Day Payment Window Policy Update**

IlliniCare Health is implementing an update to the 3-Day Payment Window Policy. Currently, this policy does not exclude emergency room and observation services from bundling to an inpatient claim when billed within three (3) days prior to an inpatient stay.

We will be updating our policy and our logic to allow payment for ER & Observation services separate from the inpatient stay.

Once payment policy and logic has been updated, we will run a global project to reprocess any claims from 2016 and after that denied in error. Providers do not need to submit claim disputes or call their Provider Relations representatives to initiate the project.

If you have specific questions, please feel free to reach out to your Provider Relations representative.