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April 24, 2018

### **FQHC and RHC Non-Reimbursable Locations**

IlliniCare Health implemented configuration to deny services "INCORRECT NPI FOR TIN" when Federally Qualified Health Center (FQHC) or Rural Health Clinic (RHC) facilities are billing for their practitioners in a non-FQHC/RHC setting, per the guidance from the Illinois Department of Healthcare and Family Services (HFS) in the '[Handbook for Providers of Encounter Clinic Services](#)', Section D-210.5.1.

When services are rendered by clinic/center staff practitioners outside the clinic or home setting, the clinic cannot bill an encounter. These services must be billed fee-for-service under the rendering practitioner's or supervising physician's NPI. An example of this would be a clinic/center staff physician seeing patients who are hospitalized. Services will be reimbursed based on the practitioner rate or the provider charges, whichever is less. Reimbursement information can be found on the fee schedule.

For questions regarding the above, please contact Provider Services at 866-329-4701, Monday–Friday, 8:30 a.m. – 5 p.m., or your assigned Provider Relations Representative.