



PO Box 92050
Elk Grove Village, IL 60009-2050

June 12, 2018

Vaccination Reimbursement Discrepancy for Encounter Clinics

IlliniCare Health's configuration and reimbursement specialists identified that Encounter Clinics are being reimbursed incorrectly for State-Funded members receiving private stock vaccinations.

We are currently correcting and reconfiguring our systems for correct processing. Providers should no longer see incorrect payments going forward. Claims projects should be complete with 30 to 45 days.

We appreciate your patience as we correct our systems and deploy claim projects. Should you have any questions, please feel free to reach out to our Provider Services at 866-329-4701.

1-866-329-4701
TTY: 711

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