



June 25, 2019

Corrected Claim Submission Policy Change

IlliniCare Health is implementing an update to the Corrected Claim submission timeframe. **This update is effective for all corrected claims received on or after September 1, 2019: Corrected claims must be received within 90 days of the original determination or Explanation of Payment (EOP).**

If you have questions about this update to IlliniCare Health's Corrected Claim submission policy, please contact Provider Services at 1-866-329-4701 or ProviderRelations_IL@centene.com. Visit our Provider section at www.IlliniCare.com for more information on claim submission, requests for reconsideration, and claim disputes.

As always, we thank you for providing excellent care to our members.

Sincerely,

IlliniCare Health

IlliniCare Health will no longer be implementing this time frame change on Corrected Claims. The time frame for corrected claims will remain 180 days from the date of service or date of discharge, whichever is later.

1-866-329-4701

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