



PO Box 92050
Elk Grove Village, IL 60009-2050

June 29, 2018

Incorrect APL Denials

IlliniCare Health has identified an issue that began June 11, 2018 where claims incorrectly denied EXa1 for No APL Code Present on Claim. This has effected all ER and Observation claims submitted since that date.

Providers experiencing incorrect denials for No APL Code do not need to resubmit claims or submit reconsideration requests. A correction is currently in process and all claims will be reprocessed after said correction.

If you have questions about this issue, please contact your Provider Relations representative.

1-866-329-4701
TTY: 711

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