



February 26, 2021

Aetna Better Health[®] of Illinois **Diabetic Retinal Eye Screenings**

Dear Provider:

Aetna Better Health plans have engaged with HealPros to close gaps in care using in-home services. HealPros is a privately-owned firm that partners with health plans to close gaps in care for the Comprehensive Diabetes (CDC) measure and will be providing diabetic retinopathy exams (DRE) and Hemoglobin A1c (HbA1c) screenings in the home of our members.

Effective March 8, 2021, Aetna Better Health of Illinois will provide monthly non-compliant member lists to HealPros. These lists will include members who are due for a DRE Screening and possibly an HbA1c test. It is the intent to target the HEDIS[®] measure: CDC.

HealPros will contact our members to arrange an in-home appointment for services. Next, HealPros technologists will complete the agreed upon health screening(s) in the member's home. Upon completion of each service, HealPros will mail a copy of each test result to the member and the member's Primary Care Physician on record with Aetna Better Health of Illinois.

If you have questions regarding our relationship with HealPros, please feel free to call us at **833-216-7279**. We appreciate your participation.

Sincerely,
Aetna Better Health of Illinois