



Aetna Better Health® of Illinois

Certified Community Behavioral Health Clinic claims

We're sharing an update about Certified Community Behavioral Health Clinic (CCBHC) claims submitted to Aetna® for Aetna Better Health® (Medicaid) and Aetna Better Health® Premier Plan (MMAI) members.

CCBHC providers will be contacted by their assigned Provider Relations representative once their CCBHC record is set up in our system. Providers may begin submitting claims for encounters and services after the setup is confirmed. Any claims submitted prior to final configuration may be held for a short time until setup is complete.

Reminders about CCBHC billing

- Please ensure you are billing the encounter code T1040 on the first line of the claim with your facility rate on that line.
- All additional services rendered on the same day must be listed on the subsequent claim lines. T1040 will be paid under the Medicaid benefit.
- For MMAI members, do not bill CCBHC services to Medicare, per instructions from HFS.

More information about the CCBHC initiative is available from HFS at

HFS.Illinois.gov/medicalproviders/certifiedcommunitybasedhealthcenterinitiative.

Questions?

If you experience claim denials or rejections that appear to be in error, please reach out to your [Provider Relations representative](#) as soon as possible.