

Aetna Better Health® of Illinois
PO Box 818031, MC F661
Cleveland, OH 44181-8031



December 19, 2025

Aetna Better Health® of Illinois Cultural Competency Attestation

Dear Valued Provider,

As part of your contractual obligations with Aetna Better Health of IL, you are required to complete annual training on Cultural Competency, Fraud, Waste & Abuse (FWA), and Critical Incident Reporting. To ensure compliance, providers must submit an attestation confirming completion of this training each year. Attestations may be submitted using our electronic form or, if the training was completed through another MCO, we will accept their attestation form as well.

Please note:

- New providers must complete the training upon joining the network.
- Ongoing training is provided quarterly through our Provider Summits.
- Attestation forms should be submitted annually to maintain documentation for compliance and audit readiness.

Please click on the link or scan the QR to complete the attestation form. Your timely response is appreciated. [Cultural Competency Attestation](#)



If you have completed annual training on Cultural Competency, Fraud, Waste & Abuse (FWA), and Critical Incident Reporting with another MCO – send your attestation form to ABHILProviderRelations@AETNA.com

Thank you for your continued partnership and commitment to quality care.