

January 29, 2026

Aetna Better Health® of Illinois

Updated IAMHP roster

The updated version of the Illinois Association for Medicaid Health Plans (IAMHP) roster will go live on **February 1, 2026**. This update includes revised fields.

Key updates for 2026

New data requirements

Providers must now enter both race and ethnicity for each practitioner.

Ethnicity:

- Hispanic or Latino
- Not Hispanic or Latino
- Declined to Answer

Race:

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White
- Some Other Race
- Declined to Answer

Telehealth capabilities

New questions have been added to collect details about telehealth services.

- Does your location use a HIPAA-compliant telehealth application?
- Can you include a family caregiver in a telehealth visit if the patient consents?
- What telehealth service types do you offer? (audio, video, text, remote monitoring, store & forward)

Section renaming

Previous “Group Location Practices” tabs are now labeled “Group/Agency”.

- Use these tabs for organizations with an NPI 2 submitting claims via 837P or CMS1500

Expanded service options

The “Location Services” section now includes more specific selections for:

- Telemedicine
- Waiver services
- Additional detail to capture the full scope of services offered
- Please review and select all services your location provides

Updated instructions & guidance

Updated instructions clarify:

- Which sections to complete based on your provider type and claim format.
- The importance of regular roster updates.

To avoid delays in processing, please ensure you are completing the most current IAMHP Roster version, which can be accessed and downloaded at www.IAMHP.org/providers. The Universal IAMHP Roster Template is located in the Quick Links section.

Before submitting your roster, please:

- ✓ Review the new template carefully before submitting.
- ✓ Ensure all required fields—including race, ethnicity, and telehealth—are completed.
- ✓ Use the correct tabs for your organization type (Practitioner, Group/Agency, Facility).
- ✓ Select all applicable services and capabilities for your locations.

Important

Continue to submit the completed roster to our designated mailbox for processing: ABHILProviderUpdateRequests@aetna.com.

Upon submission, you will receive an email with a case number, which you can use to monitor updates and status changes.

Questions?

Please contact your assigned [Provider Relations representative](#) if you have questions. Or email us at ABHILProviderRealtions@aetna.com.

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