Make the switch to Availity today

As a follow up to recent Aetna Better Health communications, this is a reminder that after June 30, 2021, Aetna Better Health will no longer be supporting prior authorizations on CareWebQI.

Good news ...your office can still manage your Aetna Better Health prior-authorizations on the Availity Portal.

 Learning options for getting up to speed on Availity

Authorization Submissions and Follow-up training for Aetna Better Health - Recorded Webinar

To ensure all your prior authorization questions are answered, we've prepared a special recording for Aetna Better Health providers. Grab your popcorn and let us walk you through all our time-saving tips for managing your requests and follow ups on Availity. This demo can be viewed any time at your convenience.

Highlights include how to:

- Submit an authorization, including optional attachments
- Navigate the Auth/Referral Dashboard to follow-up on the status of authorizations submitted on Availity Portal
- Submit an auth inquiry to follow-up on the status of authorizations that were not submitted on Availity Portal or were submitted by another provider or organization

WATCH THE DEMO

Use the crosswalk to quickly find what you need

To take out the guesswork and stay current on all available Aetna Better Health tools and features on Availity, go to the crosswalk. Bookmark this page for faster future reference.

GO TO THE CROSSWALK