



January 21, 2021

Dear Valued Provider,

As a reminder: any authorization for Medicaid, please use the appropriate ABH-IL authorization form. The **Medical form** can be found [here](#). The **Behavioral Health forms** can be found [here](#). Please call 1-866-329-4701 (TTY: 711) or physical health fax at 1-877-779-5234 or behavioral health fax at 1-844-528-3453 for authorization requests. If you have any questions, please feel free to find additional information [here](#).

Please contact the Provider Experience Team at ABHILProviderRelations@Aetna.com or at 1(866) 329-4701 if you have any questions or need more information.

Thank you for your continued partnership.

Sincerely,

Aetna Better Health® of Illinois