



At Aetna Better Health® of Illinois we continue to work hard to keep you apprised of all updates occurring within the health plan. This notification is to inform you that as of 1/20/2021 the health plan will transition to a bi-weekly check-run. Please see the table below for check run and paid dates.

Aetna (12/1 & Post DOS)	
Check Run	Pay Date
12/30/2020	1/5/2021
1/8/2021	1/12/2021
1/15/2021	1/19/2021
1/20/2021	1/23/2021
1/22/2021	1/27/2021
1/27/2021	1/30/2021
1/29/2021	2/2/2021

Additionally, as a reminder to all our HealthChoice providers in the state of Illinois when submitting paper claims or resubmissions for services provided to enrolled members of the plan please direct those claims to the following location:

Aetna Better Health of Illinois
Claims and Resubmissions
PO Box 66545
Phoenix, AZ 85082

For resubmitted claims, add the word “resubmission” clearly on the claim form to avoid receiving a denial for a duplicate submission.

Failure to send your claims to the correct address will delay or prevent adjudication by Aetna Better Health of Illinois (HealthChoice).

We thank you for your partnership and for providing excellent care to our members. If you have any questions, please call 1 (866) 329-4701 or contact your corresponding Network Relations Consultant. A list of assigned network relations representatives can be found [here](#).

Respectfully,
Aetna Better Health of Illinois

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