



Aetna Better Health® of Illinois Medicaid HealthChoice appreciates your partnership. We are monitoring all aspects of our transition from IlliniCare Health to Aetna, and this week, we were alerted that some EDI organizations are providing contradicting information. If you're utilizing Trizetto as your clearinghouse, please contact Trizetto today and confirm they have Aetna Better Health of Illinois configured with payer ID **68024**.

It's imperative that providers use the new payer ID **68024** to submit claims for all submissions on or after Dec. 1, 2020. Any claims billed to an incorrect payer ID, will be returned to your clearinghouse as a **rejection**.

In a continuing effort to strengthen our relationship with our provider partners and offer additional guidance, we are hosting a prior authorization training session this Wednesday, December 23<sup>rd</sup> from 12-1pm. To sign up, please register [here](#). In the meantime, for a walk through on submitting prior authorization requests via our web portal, please watch our instructional video [here](#).

In the event your member groups have questions regarding this communication, they can reach out to their assigned Provider Experience representative or submit an email to the following provider relations mailbox: [ABHILProviderRelations@Aetna.com](mailto:ABHILProviderRelations@Aetna.com) or call us at 1-866-329-4701.

Respectfully,  
Aetna Better Health of Illinois