



October 13, 2020

Dear Valued IlliniCare HealthChoice Provider,

As you are aware, IlliniCare Health was purchased by CVS Health/Aetna in January of 2020. We are currently integrating our business to CVS Health/Aetna. As we shift across platforms, a vital step is capturing accurate data on each provider partner by obtaining a current comprehensive roster of all practitioners and facilities.

In April 2020, IlliniCare Health provided you with a copy of your organization's set up in CVS Health/Aetna Provider data management systems. Data integrity is paramount to ensuring our payment systems are accurate and mitigating any disruptions in service to you and our members. We will once again be providing you with a document that shares a snapshot of your organization's participating provider(s) configuration in our CVS Health/Aetna data system. We ask at that time that you review the document carefully. In the event you identify discrepancies, please communicate any changes needed to your assigned provider relations representative immediately.

Additional questions on the template can be directed to your assigned provider relations representative. You can find a listing of provider relations representatives [here](#) for your convenience.

We want to thank you for your attention to this exercise and for being a valued partner serving our members and your patients.

Thank you for your continued partnership.

Sincerely,

Provider Relations Team  
IlliniCare Health/Aetna Better Health of Illinois

