



Dear Valued Provider,

In an effort to improve our monitoring and reporting HEDIS measures, effective 4/1/2021, all Encounter Clinics (FQHC, RHC, and ERC) will be required to include the Registered Rendering Provider NPI number in box 24j. Current claim submissions prior to 4/1/2021 will continue to follow the guidance published in the IAMHP Comprehensive Billing Guide.

G. Submission Guidelines and Sample 1500 Forms

Encounter Rate Submission Guidelines:

Paper Claim CMS-1500	HIPAA 5010 837P Loop	HIPAA 5010 837P Segment	Encounter Reimbursement
Box 24b	2300	CLM05-1	Place of Service Code
Box 24f	2400	SV1-02	Encounter rate on initial service line billed with appropriate code, modifier if applicable, and amount. All subsequent service lines with zero dollars, per Section F(ii) above.
Box 24j	2310B	NM1-09	Site NPI or Registered Rendering Provider NPI*
Box 31	DOES NOT MAP IN THE 837	DOES NOT MAP IN THE 837	
Box 32	2310C	NM1	Location where approved encounter service was provided
Box 33	2010AA	NM108=XX NM109=NPI	Registered Encounter Clinic Organization Name (not site), billing address, NPI, and applicable taxonomy (as registered in IMPACT): <ul style="list-style-type: none"> • 261QF0400X - FQHC (provider type 040) • 261QP2300X - ERC (provider type 043) • 261QR1300X - RHC (provider type 048) Per X12 EDI guidance NO P.O. Boxes or LOCK box permitted in this loop (2010AA)
Pay to Provider No field for this on CMS 1500	2010AB	NM1*87	Pay to Provider Address (P.O. Box or Lock Boxes acceptable in this loop) **

* CountyCare and Blue Cross Community Health Plan REQUIRE the Registered Rendering Provider NPI. Do not use the Site NPI for CountyCare. All other plans will accept either the Site NPI or the Registered Rendering Provider NPI.

** FOR MOLINA: Pay to Provider address must exactly match the name provided on W-9 documents. If clinic uses a 3rd Party biller to receive payments, that address must be on the W9, and the vendor must be listed as a DBA.

We thank you for your partnership and for providing excellent care to our members. If you have any questions, please call 1 (866) 329-4701 or contact your corresponding Network Relations Consultant.

Respectfully,
Aetna Better Health® of Illinois