

## Provider Type: Behavioral Health

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
<p>Boone, Bureau, Carroll, DeKalb, Edwards, Gallatin, Grundy, Hardin, Henderson, Henry, Jasper, Jo Daviess, Kane, Kendall, Knox, Lake, LaSalle, Lee, Marshall, McHenry, Mercer, Ogle, Putnam, Richland, Rock Island, Stark, Stephenson, Warren, White, Whiteside, Winnebago</p> <p><b>Cook County Zip code Assignment:</b>            60089, 60172, 60195, 60062, 60026, 60008, 60015, 60025, 60005, 60004, 60103, 60056, 60070, 60120, 60007, 60074, 60133, 60173, 60067, 60107, 60169, 60008, 60192, 60194, 60067, 60010, 60193, 60093, 60714, 60640,60022,60018,60625,60091,60016,60630, 60043,60068,60056,60029,60712,60706,60203,60631,60634, 60201,60646,60641, 60076, 60659, 60618, 60202, 60645, 60657, 60077, 60626, 60613, 60053, 60660</p>	<p>Jazmine Muhammad (224-406-3096)  <a href="mailto:muhammadj2@aetna.com">muhammadj2@aetna.com</a></p>	<p>N/A</p>
<p>Adams, Alexander, Bond, Brown, Calhoun, Cass, Clay, Clinton, Effingham, Fayette, Franklin, Greene, Hamilton, Hancock, Jackson, Jefferson, Jersey, Johnson, Macoupin, Madison, Marion, Massac, McDonough, Menard, Monroe, Morgan, Perry, Pike, Pope, Pulaski, Randolph, Saline, Sangamon, Schuyler, Scott, St. Clair, Union, Washington, Wayne, Williamson</p> <p><b>Cook County Zip code Assignment:</b>            60619, 60480, 60467, 60620, 60633, 60452, 60617, 60628, 60487, 60805, 60643, 60655, 60652, 60482, 60803,60456, 60463, 60465, 60453,</p>	<p>Eric Frederiksen (312-590-1457)  <a href="mailto:frederiksene@aetna.com">frederiksene@aetna.com</a></p>	<p>N/A</p>

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
60464, 60462, 60459, 60455, 60415, 60457, 60614, 60654, 60612, 60644, 60153, 60302, 60131, 60639, 60171, 60605, 60603, 60163, 60610, 60611, 60624, 60304, 60104, 60301, 60160, 60647, 60176, 60604, 60601, 60642, 60622, 60651, 60130, 60305, 60164, 60165, 60707, 60607, 60602, 60606		
Champaign, Christian, Clark, Coles, Crawford, Cumberland, DeWitt, Douglas, DuPage, Edgar, Ford, Fulton, Iroquois, Kankakee, Lawrence, Livingston, Logan, Macon, Mason, McLean, Montgomery, Moultrie, Peoria, Piatt, Shelby, Tazewell, Vermillion, Wabash, Will, Woodford  <b>Cook County Zip code Assignment:</b> 60616, 60653, 60615, 60609, 60608, 60623, 60632, 60638, 60629, 60637, 60649, 60621, 60636, 60804, 60402, 60546, 60534, 60558, 60521, 60130, 60141, 60155, 60154, 60526, 60126, 60162, 60513, 60525, 60527, 60501, 60458, 60423, 60476, 60473, 60471, 60430, 60426, 60443, 60429, 60409, 60466, 60478, 60419, 60475, 60476, 60477, 60478, 60469, 60411, 60448, 60445, 60461, 60430, 60472, 60422, 60425, 60402, 60406, 60471, 60428, 60438, 60458, 60804, 60827	Crystal Jones <a href="mailto:JonesC1cd075@AETNA.com">JonesC1cd075@AETNA.com</a>	N/A

## Provider Type: Hospital Systems

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
*Point of contact for specific hospitals	Ana Betancourt (708-546-7390) <a href="mailto:BetancourtA@aetna.com">BetancourtA@aetna.com</a>	Carle Hospital Deaconess Hospital Hoopeston Community Hospital Richland Memorial Deaconess Hospital Heart Hospital Crawford Memorial Hospital
*Point of contact for specific hospitals	Chere Wise <a href="mailto:WiseC@Aetna.com">WiseC@Aetna.com</a>	University of Chicago OSF
*Point of contact for specific hospitals	Joshua Delancy <a href="mailto:delancyj@aetna.com">delancyj@aetna.com</a>	Good Samaritan Hospital Loretto Hospital Union Hospital Rosalind Franklin University Cook County Health and Hospital System
*Point of contact for specific hospitals	Christine Fox (312-260-5558) <a href="mailto:FoxC@aetna.com">FoxC@aetna.com</a>	Tenet/Pipeline Health System Lurie Children's Hospital AMITA Health System Palos Community Hospital Thorek/Methodist Hospital St. Anthony Hospital Rush University Medical Center Rush Oak Park Hospital St. Anthony Hospital La Rabida Children's Hospital Community First Hospital Quorum Hospital System

## Provider Type: Hospital Systems

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
<p>*Point of contact for specific hospitals</p>	<p>Debra Merchant (312-260-5418)  <a href="mailto:MerchantD@Aetna.com">MerchantD@Aetna.com</a></p>	<p>HSBS- Hospital Sisters Health System            Blessing Hospital            SSM- Sisters of St. Mary's            SIU-Southern Illinois University            SIH-Southern Illinois healthcare            Decatur Memorial            Jersey Community Hospital            Culbertson Memorial Hospital            Memorial Health System            Horizon Health (aka Paris Community Hospital, aka Hospital &amp; Medical Foundation)            Pinckneyville Community Hospital            Clay County Hospital            Fairfield Memorial Hospital            Fayette County Hospital            Ferrell Hospital            Franklin Hospital            Hamilton Memorial Hospital            Hardin County General Hospital            Lawrence County Memorial Hospital            Marshall Browning Hospital            Massac Memorial Hospital            Salem Township Hospital            Wabash General Hospital            Washington County Hospital            Morrison Community Hospital</p>
<p>*Point of contact for specific hospitals</p>	<p>Hailey Hurteau  <a href="mailto:HurteauH@aetna.com">HurteauH@aetna.com</a></p>	<p>Unity Point Hospital</p>

## Provider Type: Hospital Systems

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
*Point of contact for specific hospitals	Datrina Frazier <a href="mailto:FrazierD@AETNA.com">FrazierD@AETNA.com</a>	Norwegian American Hospital Northwest Community Hospital IL Swedish Covenant Hospital Riverside Hospital Northshore Hospital
*Point of contact for specific hospitals	Tiffani Baylark (314-250-8561) <a href="mailto:BaylarkT@aetna.com">BaylarkT@aetna.com</a>	Sinai Health System (Progress Health) Loyola & McNeal University Mercy Hospital & Medical Center – Chicago South Shore Hospital Jackson Park Hospital St. Bernard Hospital Hillsboro Area Hospital Harrisburg Hospital Kirby Medical Center Touchette Regional Hospital McNeal Memorial Hospital McDonough County Hospital District (Hospital & PHO) Roseland Community Shriners Hospital for Children Sara Bush Hospital Community Hospital of Staunton

## Provider Type: Waiver Service Providers (HCBS)/Home Health

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
Statewide	Anxhela Mile (312-597-1697) <a href="mailto:mileA2@aetna.com">mileA2@aetna.com</a>	Abcor Home health INC Addus Healthcare INC Center for Seniors Classic Care Health SVCS INC Gareda LLC Help at Home INC Cambodian Association of IL Community Care Systems INC Fox Valley Older Adult Services Gold Plate Program of Perry County Hellenic Foundation Active Day European American Association European Service at Home INC
Statewide	Karina Benitez (630-863-8946) <a href="mailto:BenitezK@aetna.com">BenitezK@aetna.com</a>	Provider organization names beginning with D-Q
Statewide	Megan Skopac (312-339-7650) <a href="mailto:skopacm@aetna.com">skopacm@aetna.com</a>	Provider organization names beginning with #-C, R-Z

## Provider Type: Long Term Care, Nursing Homes and Hospice

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
Statewide	Anxhela Mile (312-597-1697) <a href="mailto:mileA2@aetna.com">mileA2@aetna.com</a>	*Point of contact for all providers

### Provider Type: Transportation

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
Statewide	Raven Rhodes <a href="mailto:RhodesR3@AETNA.com">RhodesR3@AETNA.com</a>	All Providers

### Provider Type: Independent OB GYNs and Groups

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
Statewide	April Foster (312-610-0240) <a href="mailto:FosterA5@aetna.com">FosterA5@aetna.com</a>	All Providers

### Provider Type: Primary Groups and Independent PCP's

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
Boone, Bureau, Carroll, DeKalb, DuPage, Edwards, Gallatin, Hardin, Henderson, Henry, Jasper, Jo Daviess, Kane, Knox, Lake, LaSalle, Lee, Marshall, McHenry, Mercer, Ogle, Putnam, Richland, Rock Island, Stark, Stephenson, Warren, White, Whiteside, Winnebago  <b>Cook County Zip code Assignment:</b> 60089, 60172,60195, 60062, 60026, 60008, 60015, 60025, 60005,60004, 60103, 60056, 60070, 60120, 60007, 60074,60133, 60173, 60067, 60093, 60107, 60169, 60008,60192, 60194, 60067, 60010, 60193,	Ana Betancourt (708-546-7390) <a href="mailto:BetancourtA@aetna.com">BetancourtA@aetna.com</a>	N/A

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
60714, 60640, 60022, 60018, 60625, 60091, 60016, 60630, 60043, 60068, 60056, 60029, 60712, 60706, 60203,60631, 60634, 60201, 60646, 60641, 60076, 60659,60618, 60202, 60645, 60657, 60077, 60626, 60613,60053, 60660		
Champaign, Kankakee, Kendell, Peoria, Wabash, Will  <b>Cook County Zip code Assignment:</b> 60616, 60653, 60615, 60609, 60608, 60623, 60632, 60638, 60629, 60637, 60649, 60621, 60636	Datrina Frazier (312-898-6328) <a href="mailto:dfrazier@aetna.com">dfrazier@aetna.com</a>	N/A
Adams, Alexander, Bond, Brown, Calhoun, Cass, Clay, Clinton, Effingham, Fayette, Franklin, Greene, Hamilton, Hancock, Jackson, Jefferson, Jersey, Johnson, Macoupin, Madison, Marion, Massac, McDonough, Menard, Monroe, Morgan, Perry, Pike, Pope, Pulaski, Randolph, Saline, Sangamon, Schuyler, Scott, St. Clair, Union, Washington, Wayne, Williamson, Christian, Clark, Coles, Crawford, Cumberland, DeWitt, Douglas, Edgar, Ford, Fulton, Grundy, Iroquois, Lawrence, Livingston, Logan, Macon, Mason, McLean, Montgomery, Moultrie, Piatt, Shelby, Tazewell, Vermillion, Woodford  <b>Cook County Zip code Assignment:</b> 60614, 60654,60612,60644, 60153, 60302, 60131, 60639, 60171, 60605, 60603, 60163, 60610, 60611, 60624, 60104, 60301, 60160, 60647, 60176, 60604, 60601, 60642, 60622, 60651, 60130, 60305, 60304, 60164, 60165, 60707, 60607, 60602, 60606, 60619, 60480, 60467, 60620, 60633, 60452, 60617, 60628,	Joshua Delancy <a href="mailto:delancyj@aetna.com">delancyj@aetna.com</a>	N/A



County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
60487, 60805, 60643, 60655, 60652, 60482, 60803,60456, 60463, 60465, 60453, 60464, 60462, 60459, 60455, 60415, 60457, 60804, 60402, 60546, 60534, 60558, 60521, 60130, 60141, 60155, 60154, 60526, 60126, 60162, 60513, 60525, 60527, 60501, 60458, 60423, 60476, 60473, 60471, 60430, 60426, 60443, 60429, 60409, 60466, 60478, 60419, 60475, 60476, 60477, 60478, 60469, 60411, 60448, 60445, 60461, 60430, 60472, 60422, 60425, 60402, 60406, 60471, 60428, 60438, 60458, 60804, 60827		

## Provider Type: Specialty Groups and Independent Specialist

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
<p>Boone, Bureau, Carroll, DeKalb, DuPage, Edwards, Gallatin, Hardin, Henderson, Henry, Jasper, Jo Daviess, Kane, Knox, Lake, LaSalle, Lee, Marshall, McHenry, Mercer, Ogle, Putnam, Richland, Rock Island, Stark, Stephenson, Warren, White, Whiteside, Winnebago</p> <p><b>Cook County Zip code Assignment:</b>            60089, 60172, 60195, 60062, 60026, 60008, 60015, 60025, 60005, 60004, 60103, 60056, 60070, 60120, 60007, 60074, 60133, 60173, 60067, 60093, 60107, 60169, 60008, 60192, 60194, 60067, 60010, 60193, 60714, 60640, 60022, 60018, 60625, 60091, 60016, 60630, 60043, 60068, 60056, 60029, 60712, 60706, 60203, 60631, 60634, 60201, 60646, 60641, 60076, 60659, 60618, 60202, 60645, 60657, 60077, 60626, 60613, 60053, 60660</p>	<p>Ana Betancourt (708-546-7390)  <a href="mailto:BetancourtA@aetna.com">BetancourtA@aetna.com</a></p>	<p>All Providers</p>
<p>Champaign, Kankakee, Kendall, Peoria, Wabash, Will</p> <p><b>Cook County Zip code Assignment:</b> 60616, 60653, 60615, 60609, 60608, 60623, 60632, 60638, 60629, 60637, 60649, 60621, 60636</p>	<p>Datrina Frazier (312-898-6328)  <a href="mailto:dfrazier@aetna.com">dfrazier@aetna.com</a></p>	<p>N/A</p>
<p>Adams, Alexander, Bond, Brown, Calhoun, Cass, Clay, Clinton, Effingham, Fayette, Franklin, Greene, Hamilton, Hancock, Jackson, Jefferson, Jersey, Johnson, Macoupin, Madison, Marion, Massac, McDonough, Menard, Monroe, Morgan, Perry, Pike, Pope, Pulaski, Randolph, Saline, Sangamon, Schuyler, Scott, St. Clair, Union, Washington, Wayne,</p>	<p>Joshua Delancy  <a href="mailto:delancyj@aetna.com">delancyj@aetna.com</a></p>	<p>N/A</p>

<p>Williamson, Christian, Clark, Coles, Crawford, Cumberland, DeWitt, Douglas, Edgar, Ford, Fulton, Grundy, Iroquois, Lawrence, Livingston, Logan, Macon, Mason, McLean, Montgomery, Moultrie, Piatt, Shelby, Tazewell, Vermillion, Woodford</p> <p><b>Cook County Zip code Assignment:</b></p> <p>60614, 60654,60612,60644, 60153, 60302, 60131, 60639, 60171, 60605, 60603, 60163, 60610, 60611, 60624, 60104, 60301, 60160, 60647, 60176, 60604, 60601, 60642, 60622, 60651, 60130, 60305, 60304, 60164, 60165, 60707, 60607, 60602, 60606, 60619, 60480, 60467, 60620, 60633, 60452, 60617, 60628, 60487, 60805, 60643, 60655, 60652, 60482, 60803,60456, 60463, 60465, 60453, 60464, 60462, 60459, 60455, 60415, 60457, 60804, 60402, 60546, 60534, 60558, 60521, 60130, 60141, 60155, 60154, 60526, 60126, 60162, 60513, 60525, 60527, 60501, 60458, 60423, 60476, 60473, 60471, 60430, 60426, 60443, 60429, 60409, 60466, 60478, 60419, 60475, 60476, 60477, 60478, 60469, 60411, 60448, 60445, 60461, 60430, 60472, 60422, 60425, 60402, 60406, 60471, 60428, 60438, 60458, 60804, 60827</p>		
<p align="center"><b>Expansion</b></p>	<p align="center">April Foster (312-610-0240)  <a href="mailto:FosterA5@aetna.com">FosterA5@aetna.com</a></p>	<p align="center">N/A</p>

## Provider Type: Ancillaries, Laboratories, Imaging Facilities, and Pathology Groups

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
DME, Labs & Pathology Facilities Statewide	Raven F. Rhodes <a href="mailto:rhodesR3@aetna.com">rhodesR3@aetna.com</a>	All Providers
Radiology & Imaging Statewide	Raven F. Rhodes <a href="mailto:rhodesR3@aetna.com">rhodesR3@aetna.com</a>	All Providers

## Provider Type: FQHC, RHC, CHD

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
Madison, St. Clair, Monroe, Bond, Fayette, Effingham, Jasper, Crawford, Clinton, Marion, Clay, Richland, Lawrence, Washington, Jefferson, Wayne, Edwards, Wabash, Randolph, Perry, Franklin, Hamilton, White, Jackson, Williamson, Saline, Gallatin, Union, Johnson, Pope, Hardin, Alexander, Pulaski, Massac, Jo Daviess, Stephenson, Winnebago, Boone, Carroll, Ogle, De Kalb, Whiteside, Lee, Rock Island, Henry, Bureau, LaSalle, Putnam, Mercer, Henderson, Warren, Knox, Stark, Marshall, Fulton, Peoria, Woodford, Tazewell, Hancock, McDonough, Schuyler, Mason, McLean, Livingston, Ford, Iroquois, Adams, Brown, Cass, Menard, Logan, De Witt, Piatt, Champaign, Vermillion, Pike, Scott, Morgan, Sangamon, Christian, Macon, Moultrie, Douglas, Coles, Edgar, Calhoun, Greene, Jersey, Macoupin, Montgomery, Shelby, Cumberland, Clark	Chad Michael Morgan (618-319-3730) <a href="mailto:MorganM7@Aetna.com">MorganM7@Aetna.com</a>	<p><b><u>FQHCs</u></b> Services Listed Counties</p> <p><b><u>RHCs</u></b> Services Listed Counties</p>

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
Cook, Lake	Robin Dixon(312-519-3276) <a href="mailto:Mcclellan-DixonR@Aetna.com">Mcclellan-DixonR@Aetna.com</a>	<p style="text-align: center;"><b>FQHCs</b></p> Access Community Health Network Aunt Martha's Health & Wellness Community Health Care, Inc Crusader Community Health Auburn Campus Near North Health Services Corp

**Provider Type: Public Health Department**

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
Grundy, Kane, Lake, McHenry, Kankakee, Kendall	Hailey Hurteau <a href="mailto:HurteauH@aetna.com">HurteauH@aetna.com</a>	<p style="text-align: center;"><b>Public Health Department</b></p> Kane County Health Department Kankakee County Health Department Will County Health Department
Jo Daviess, Stephenson, Winnebago, Boone, Carroll, Ogle, De Kalb, Whiteside, Lee, Rock Island, Henry, Bureau, LaSalle, Putnam, Mercer,	Chad Michael Morgan <a href="mailto:MorganM7@Aetna.com">MorganM7@Aetna.com</a>	<p style="text-align: center;"><b>Public Health Department</b></p> Calhoun County Health Department Clay County Health Department

County	Provider Network Specialist	Specific organizations supported by this Provider Network Specialist
<p>Henderson, Warren, Knox, Stark, Marshall, Fulton, Peoria, Woodford, Tazewell, Hancock, McDonough, Schuyler, Mason, McLean, Livingston, Ford, Iroquois, Adams, Brown, Cass, Menard, Logan, De Witt, Piatt, Champaign, Vermillion, Pike, Scott, Morgan, Sangamon, Christian, Macon, Moultrie, Douglas, Coles, Edgar, Calhoun, Greene, Jersey, Macoupin, Montgomery, Shelby, Cumberland, Clark, Madison, St. Clair, Monroe, Bond, Fayette, Effingham, Jasper, Crawford, Clinton, Marion, Clay, Richland, Lawrence, Washington, Jefferson, Wayne, Edwards, Wabash, Randolph, Perry, Franklin, Hamilton, White, Jackson, Williamson, Saline, Gallatin, Union, Johnson, Pope, Hardin, Alexander, Pulaski, Massac, Grundy, Kane, Lake, McHenry, Kankakee, Kendall</p>		<p>Clinton County Health Department  County of Greene Health Department  County of Henry DBA Henry County Health Department  Douglas County Health Department  Fulton County Health Department  Grundy County Health Department  Hamilton County Health Department  Hancock County Health Department  Henderson County Health Department  Iroquois County Public Health Department  Jasper County Health Department  Jo Daviess County Health Department  Lawrence County Health Department  Marion County Health Department  Mason County Health Department  Montgomery County Health Department  Ogle County Health Department  Peoria City County Health Department  Scott County Health Department  Shelby County Health Department  Warren County Health Department  Whiteside County Health Department  Winnebago County Health Department</p>
<p>Cook, Lake, DuPage</p>	<p>Robin Dixon  <a href="mailto:Mcclellan-DixonR@Aetna.com">Mcclellan-DixonR@Aetna.com</a></p>	<p><b>Public Health Department</b>  Lake County Health Department</p>

**Provider Network Leadership Team**

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Robin N. McClellan-Dixon  
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Chere Wise  
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Anxhela Mile  
Supervisor, Network Relations-(Hospitals, Ancillary Providers, OB GYNs, Specialist)  
[MileA2@Aetna.com](mailto:MileA2@Aetna.com)