



SEPTEMBER 2022

KMAP GENERAL BULLETIN 22247

## Kansas Medicaid Managed Care Member Notice For Ending the COVID-19 Public Health Emergency Temporary Waivers

In April 2020, during the COVID-19 public health emergency, the Kansas Medicaid program began allowing you to ask for a state fair hearing one day after you asked for an appeal if you were enrolled with Aetna, Sunflower or United. The Medicaid program also allowed you to have extra time to ask for a state fair hearing if you were enrolled with Aetna, Sunflower or United. Although the COVID-19 public health emergency is still active, the Centers for Medicare and Medicaid Services allows each State to decide when to end the offer of extra time. In Kansas, the last day the Medicaid program will offer the extra time will be on **September 16, 2022**. If the notice of adverse benefit determination Aetna, Sunflower or United sends you is dated on or before September 16, 2022, you can still ask for a fair hearing one day after you asked for an appeal and still have extra time to ask for a hearing.

### **Appeals with Aetna, Sunflower or United:**

If the notice of adverse benefit determination Aetna, Sunflower or United sends you is dated on or after September 17, 2022, you will again have to complete the appeal process with Aetna, Sunflower or United before asking for a state fair hearing. If you ask for an appeal, you will have to submit it within 63 calendar days of the date on the notice Aetna, Sunflower or United sends you. You will have to wait until Aetna, Sunflower or United sends you a notice with the decision about the appeal. After you receive the appeal notice, you can ask for a state fair hearing.

### **State Fair Hearings:**

If the notice Aetna, Sunflower or United sends you is dated on or after September 17, 2022, you will again have to ask for a state fair hearing within 123 calendar days of the date on the notice that Aetna, Sunflower or United sends you about their appeal decision. If you receive a notice from Aetna, Sunflower or United about a decision by the external independent third-party reviewer, you will need to ask for the hearing within 33 calendar days of the date on the notice.

#### **KMAP**

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

#### **Customer Service**

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday