Aetna Better Health[®] of Kansas

9401 Indian Creek Parkway, Suite 1300 Overland Park, KS 66210





PROVIDER NEWSLETTER Monthly Updates for June 2020

Recent Provider Bulletins and Notices

KMAP Bulletins:

- HCBS Background Check Exceptions During COVID-19 Emergency
- UPDATED Smoking and Tobacco Cessation Counseling
- HCBS Disaster Emergency Exceptions

 Day Supports and Residential
 Service During COVID-19 Emergency
- KDHE Promoting Interoperability Program News and Notes
- <u>Disaster Emergency Exceptions -</u>
 <u>Personal Care Services During COVID-</u>
 <u>19 Emergency</u>
- UPDATED KMAP CMS 1500 Form Update
- Indian Health Services (IHS) Enrollment
- Preferred Drug List Update
- Midwife Billing for Newborn Home Visits
- <u>COVID-19 Stimulus Funds for HCBS</u> <u>Beneficiaries and Residents of Long-</u> <u>Term Care Facilities</u>
- <u>HCBS Disaster Emergency Exceptions</u>
 <u>- Specialized Medical Care During</u>
 <u>COVID-19 Emergency</u>
- <u>UPDATED Expand Telemedicine to</u> <u>HCBS Services During COVID-19</u> <u>Emergency</u>
- Telemedicine Billing Guidelines During COVID-19 Emergency
- Update to DRG Grouper Version 37
- Disaster Emergency Exceptions I/DD Telemedicine Services During COVID-19 Emergency

- <u>Coverage of COVID-19 Antibody</u> <u>Testing and Use of High Throughput</u> <u>Technology During COVID-19</u> <u>Emergency</u>
- KMAP Provider Enrollment System Upgrade
- Enrollment Types, NPI Requirements, and MCO Contracting Request Form Notifications
- <u>Clarification of Written Consent</u>
 <u>Documentation Requirement for</u>
 <u>Telemedicine</u>
- Future Drug Coverage Through Home Infusion Services
- KMAP Provider Enrollment Wizard System Upgrade Complete
- > Prior Authorization Updates
- Expansion with Select Telemedicine Allowed Codes/Home Setting
- Gender Restriction for ICD-10 Diagnosis Code Update
- CLIA Certification
- Rate Adjustments for COVID 19 Testing
- UPDATED: Coronavirus (COVID 19) Coverage
- <u>COVID 19 Testing and Treatment</u>
 <u>Services for Members with Unmet</u>
 <u>Spenddowns</u>
- <u>Coverage Guidance and Rate</u>
 <u>Updates for CPT Codes 81229 and</u>
 <u>81243</u>
- > May 2020 Post Implementation

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- <u>Coverage Guidance and Rate</u>
 <u>Updates for CPT Codes 81229 and</u>
 <u>81243</u>
- > <u>CARES Act Relief Fund for Providers</u>
- Coverage for Low Dose Lung CT
- Medical Benefit Coverage for <u>Thyrogen®</u>
- <u>RHC/FQHC Global Billing</u>

Aetna Better Health Provider Notices:

- COVID-19 Communications Update: Temporary Changes in Prior Authorization/Precertification and Admissions Protocols *UPDATED*
- New Address for Provider Grievances, Appeals and Reconsiderations
- > Reminder on Billing Interim Inpatient Hospital Claims
- > Changes in Prior Authorization/Precertification and Admissions Protocols

Upcoming Provider Training Opportunities

Executive Updates Webinars – Register <u>here</u>

- > 7/7/20 9AM 10 AM
- > 7/21/20 9AM 10 AM

Remittance Advice Training Webinars – Register here

> 7/7/20 1 PM – 2 PM

Provider/Medicaid 101 – Register here

> 7/23/20 2 PM - 3 PM

Provider Portal Overview – Register <u>here</u>

➤ 7/21/20 1PM - 2 PM

Member Value Added Benefits*

- \$25 for over-the-counter drugs
- \$50 for non-covered adult vision services
- > \$500/year adult dental services
- Extra respite and personal care services for waiver members
- Home delivered meals

- \$130 toward GED test for members >16 years of age
- Smoking cessation program
- Healthy Rewards Incentives program

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- > Transportation services
- Promise Pregnancy Program
- > Ted E. Bear M.D.[®] Kids Club
- > Android Smartphone
- Up to \$5,000 to help No Place Like Home Grant recipients move

- > Weight Watchers 12-week program
- Pest control services

*See details about eligibility and limits in the Aetna Better Health of Kansas <u>Provider Manual.</u>

Statement on Provider Incentives

Utilization Management decision making is based only on appropriateness of care and service and existence of coverage. Aetna does not specifically reward practitioners or other employees/individuals for issuing denial of coverage. Financial incentives for utilization making decision makers do not encourage decisions that result in underutilization. Aetna's affirmative statement declares that our organization does not use incentives or disincentives to encourage barriers to care and service.