

Aetna Better Health® of Kansas
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Availity Update

As the transition to Availity continues, another important function is now available. Effective with payment dates 08/03/21 and forward, providers are now able to access Aetna Better Health of Kansas PDF remittance advice directly from Availity. Remittance advice in this PDF format prior to 08/03/21 may still be accessed through the Aetna Better Health of Kansas Secure Provider Portal.

If you have questions or need assistance accessing your Aetna Better Health of Kansas PDF remittance advice through Availity, please contact Availity Client Services at 1-800-282-4548, Monday through Friday between 8am – 8pm EST.

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: providerexperience_ks@aetna.com