

**Aetna Better Health® of Kansas**  
9401 Indian Creek Parkway, Suite 1300  
Overland Park, KS 66210



## **Aetna Better Health® of Kansas**

### **Ground Mileage for Ambulance Transportation**

When billing claims for ambulance transportation, it is important to identify both pick-up and drop-off locations for the service. If this information is not able to be provided in Box 32 of the CMS 1500 Claim Form, a supplemental report can be submitted along with the claim that clearly defines the pick-up address as well as the drop-off address where the member has been transported.

#### **Questions?**

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: [providerexperience\\_ks@aetna.com](mailto:providerexperience_ks@aetna.com)