



Aetna Better Health of Kentucky
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Aetna Better Health[®] of Kentucky

Medicaid Precertification Updates for DME

As part of our ongoing work to improve the prior authorization (PA) process for both providers and members, Aetna Better Health of Kentucky would like to share important updates to our PA requirements.

Our goal is to reduce administrative burden, simplify submission and approval processes, and support timely access to appropriate, high-quality care for our members. This is a prior authorization (PA) update only. There are no changes to reimbursement rates, payment methodology, or Kentucky DMS Fee Schedule (FS) amounts. These updates affect authorization requirements only and do not impact provider payment.

Summary of Updates

We are implementing updates to create a more uniform set of prior authorization requirements for Medical Supplies, Equipment, and Appliances (MSEA) codes (also referred to as DME).

These updates include:

- System updates to better align with Kentucky DMS Fee Schedules
- Removal of certain prior authorization parameters for Place of Service (POS) 12, where appropriate
- Updates to PA requirements for select MSEA/DME codes to reduce confusion and streamline review
- Expanded ability to submit prior authorization requests through Availity
- Support for future efforts to expand real-time responses for PA requests

What Providers Should Do

We strongly encourage all providers to:

- Confirm prior authorization and limit requirements prior to rendering services
- Use ProPAT, our online prior authorization search tool, to verify PA requirements
- Review variance and service partner details when applicable

You can access ProPAT and additional PA guidance on our provider website:

AetnaBetterHealth.com/Kentucky/providers/prior-authorization.html

As always, do not hesitate to contact your Network Manager with any questions or comments.

Thank you for your valued partnership in caring for our Aetna Better Health of Kentucky Members.

[AetnaBetterHealth.com/Kentucky](https://www.aetna.com/betterhealth/kentucky)

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