

Aetna Better Health® Kentucky
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October 7, 2025

Aetna Better Health® of Kentucky

We're enhancing claim submission capabilities through Availity

Effective **July 27, 2025**, Aetna Better Health® of Kentucky is bringing to you additional functionality within Availity. The enhancement to the Availity system will expand your options to allow online portal electronic submission of claims via direct data entry and via batch submissions.

Benefits of Enhancement

This enhancement will elevate your experience by providing you with the full capabilities of the Availity Clearinghouse while adding choice to your clearinghouse options. With the addition of the Availity Clearinghouse:

- Providers have multiple options for claims submission
- Claims and attachments can be submitted simultaneously

The “Claims and Encounters” and “EDI Clearinghouse” applications will be enabled on the Availity Essentials platform leveraging Availity’s native capabilities.

The choice to switch to Availity for claim submissions will be at your discretion. Existing channels for claim submission will continue to exist at the same levels.

If you have questions or concerns about this enhancement or the claim submission process, please contact:

Provider Relations
1-855-300-5528 (TTY: 711)