

 <p>Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223</p>	Date	September 30, 2025
	To	All Network Providers
	From	Provider Engagement
	Subject	Clinical Laboratory Improvement Amendments (CLIA) Identifier Submission Requirement for Laboratories Services
	Document number	Aetna-2343

Aetna Better Health of Kentucky is implementing updated claims logic to support compliance with federal and state CLIA documentation requirements. This update applies to **human specimen laboratory services and will be effective with claims processed on or after November 1, 2025.**

CLIA ID Requirement Overview

Aetna Better Health edits adhere to Federal guidelines concerning laboratory services (Section 353; Public Health Services Act, 42 United States Code §263a and Centers for Medicare & Medicaid Services Title 42 CFR Part 493). Laboratory claims submitted by providers must show evidence of compliance with federal legislation having the objective of ensuring quality laboratory testing performed pursuant to valid and active CLIA certificates for laboratory procedures, tests, and locations.

Providers submit their CLIA number on the claim as follows:

- Electronic Claims: Include CLIA ID in Loop 2300, REF01 = X4, REF02
- Paper Claims (CMS-1500): Enter CLIA ID in Field Locator 23
- If multiple items are listed in Box 23, separate them with a hyphen (-) or semicolon (;)

Supporting Documentation

- State Guidance:
[KY Medicaid Provider Enrollment and CLIA Guidance \(12/29/2020\)](#)
- Page 2: The claims system checks for a match on NPI, CLIA number, and CLIA type to validate provider eligibility and certification level.
- CMS Guidelines:
https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/Categorization_of_Tests
- Billing Instructions:
[KYMMIS Billing Guide](#)
- Page 28: Field Locator 23 must include CLIA ID for lab CPT codes

Action Required

- Review your claim submission processes to ensure CLIA ID inclusion.
- Verify that your lab's CLIA certification level supports the CPT codes billed.
- **Submit separate KY Medicaid Provider Numbers for each location with a unique CLIA ID, as address data is not captured in the claims system.**

As always, do not hesitate to contact your Network Manager with any questions or comments.

Thank you for your valued partnership in caring for our Aetna Better Health of Kentucky Members.

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