



**Aetna Better Health of Kentucky**  
9900 Corporate Campus Drive, Suite 1000  
Louisville, KY 40223

April 14, 2026

Department for Medicaid Services Policy Update

# DMS Behavioral Health Policy Update for Psychoeducation Services (H2027)

Effective Date: April 10, 2026

Aetna Better Health of Kentucky (ABHKY) would like to ensure all providers are aware of an important policy update from the Department for Medicaid Services. The following letter was issued to providers on April 10, 2026 regarding psychoeducation services (H2027).



**Andy Beshear**  
GOVERNOR

**CABINET FOR HEALTH AND FAMILY SERVICES**  
**DEPARTMENT FOR MEDICAID SERVICES**  
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**Lisa Lee**  
COMMISSIONER

## PROVIDER LETTER

TO: Behavioral Health Care Providers

FROM: Lisa D. Lee, Commissioner

DATE: April 10, 2026

RE: Behavioral Health Policy Update for Psychoeducation Services (H2027)

The Department for Medicaid Services is informing providers that psychoeducation services (H2027) is no longer a Medicaid-covered service and cannot be reimbursed.

House Bill 470 (HB 470), passed during the 2026 legislative session, prohibits coverage of the service, both individually and in a group setting. The bill contained an emergency clause, which

means it is effective as of the date it became law, April 10, 2026.

Managed Care Organizations are aware of this change and will no longer accept or reimburse for any H2027 claim with a date of service on or after April 10, 2026.

HB 470 supersedes any prior guidance on psychoeducation services contained in previous provider letters and outlined in existing regulations. DMS will amend regulations to align with HB 470.

Please direct any questions regarding this letter to [DMS.Issues@ky.gov](mailto:DMS.Issues@ky.gov).

Sincerely,

Lisa D. Lee, Commissioner

Department for Medicaid Services

@chfsky | CHFS.KY.GOV



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As always, do not hesitate to contact your Aetna Better Health of Kentucky Provider Relations Representative with any questions or comments.

## Questions?

If you have general questions about this communication, contact Provider Relations.

You can call Provider Relations at 1-855-300-5528 (TTY: 711). We're here for you Monday through Friday, 7 AM to 7 PM ET.