
 Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	Date	<inset date>
	To	All Network Providers
	From	Provider Engagement
	Subject	Extension of Virtual Office Hours (VOH) for the remainder of 2025.
	Document number	<insert Doc #>

We are pleased to announce that our **Virtual Office Hours (VOH)** will continue monthly for the remainder of the year.

 **Session Dates:**

- September 24 @ 10am Est. [REGISTER HERE](#)
- October 29 @ 10am Est. [REGISTER HERE](#)
- November 19 @ 10am Est. [REGISTER HERE](#)
- December 17 @ 10am Est. [REGISTER HERE](#)

 **Time:** Each session will be **one hour** long.

During these sessions, we will share **lessons learned** and **tips** gathered from our Utilization Management (UM) department, focusing on **commonly seen errors** and how to avoid them. These insights are designed to support your team and improve the accuracy and efficiency of submissions.

We encourage all providers to attend and take advantage of this opportunity to strengthen workflows and reduce avoidable delays.

If you have any questions or need assistance registering, please reach out to your Provider Relations contact.

Thank you for your continued partnership.

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